

A blue-tinted background image of the Wisconsin State Capitol dome and a fountain in the foreground. The dome is centrally located and features a statue on top. The fountain has multiple water jets. The image is overlaid with a semi-transparent blue filter.

Welcome!

Understanding WIOA in Wisconsin

Sept. 24, 2025



WIOA 101 – An Introduction

Workforce Innovation and Opportunity Act

Sean Jackett | WIOA Governance Specialist,
Division of Employment & Training

Patrick Lonergan | Strategic Policy Advisor, Division
of Employment & Training

Sept. 24, 2025

Overview



What is WIOA?



WIOA in Wisconsin



Importance of communication, coordination, and collaboration

What is WIOA?



- Signed into federal law in 2014



- Job seekers access employment, education, training, and support services needed to succeed in the labor market
- Employers matched with the skilled workers they need to compete in the global economy



- Requires states to strategically align their core workforce development programs to coordinate the needs of both job seekers and employers

Three Key Pillars

1

One-stop Job
Centers provide first-
rate customer
service to job
seekers, workers,
and businesses

2

The demands of
businesses and
workers drive
workforce solutions

3

The workforce
system supports
strong regional
economies



Federal to State

Federal Government



Legislation, funding,
rules, and guidance

State plan, reporting,
and monitoring

State Government



Federal to State to Local

Federal Government



Legislation, funding,
rules, guidance

State plan,
monitoring, reporting

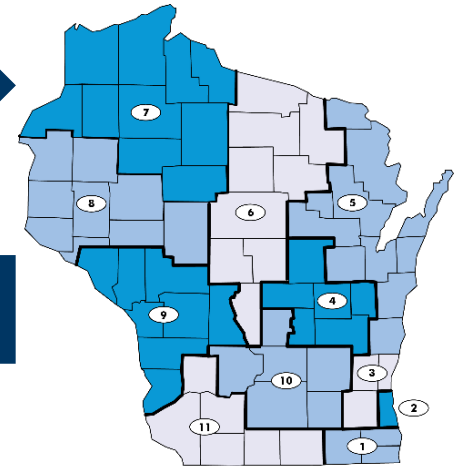
State Government



Guidance, funding

Local plan,
monitoring, reporting

Local Entities

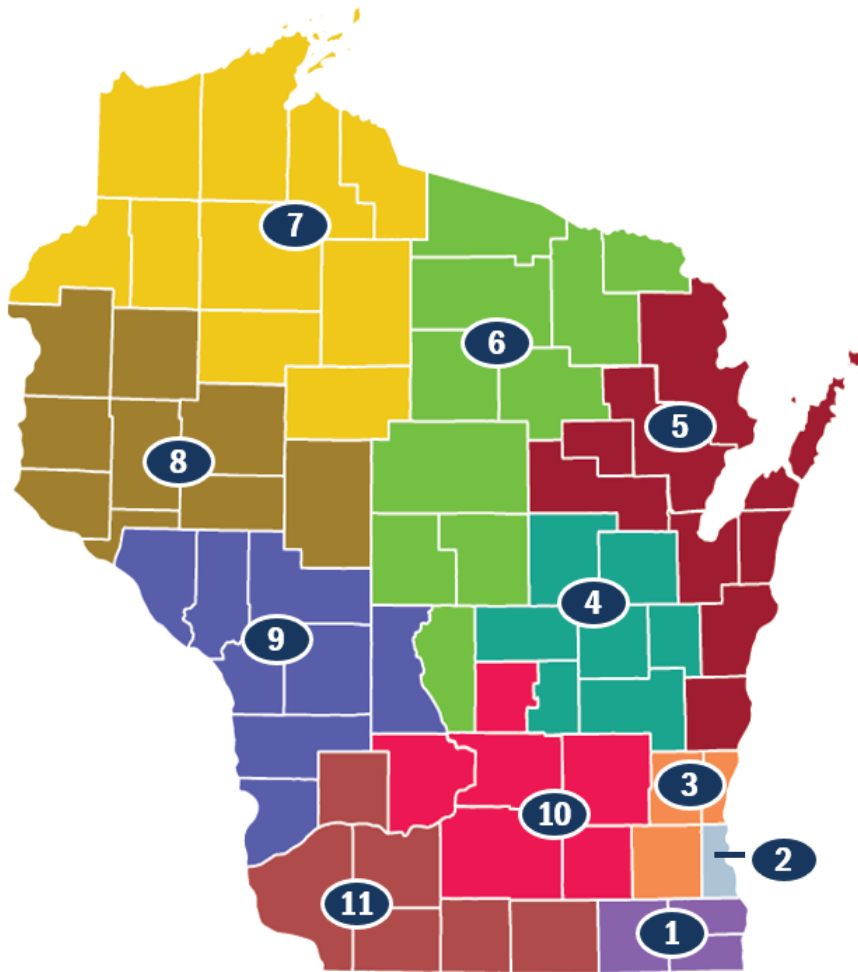


“

Wisconsin envisions an integrated system in which all partners leverage funding, cross-train staff, and cooperatively provide shared services to reduce duplication of services, eliminate inefficiencies, and maximize the quality of the customer experience.



Workforce Development Structure



1. Southeast
2. Milwaukee
3. Waukesha-Ozaukee-Washington
4. Fox Valley
5. Bay Area
6. North Central
7. Northwest
8. West Central
9. Western
10. South Central
11. Southwest



Title and Partner Programs

- DWD's **Division of Employment and Training** (DET) implements:
 - Title I – Adult Program, Dislocated Worker Program, and Youth Program
 - Title III – Wagner-Peyser
 - Partner programs – Trade Adjustment Assistance (TAA) and Jobs for Veterans State Grants (JVSG)
- DWD's **Division of Vocational Rehabilitation** (DVR) implements:
 - Title IV – Vocational Rehabilitation
- The **Wisconsin Technical College System** (WTCS) implements:
 - Title II – Adult Education and Family Literacy Act

Title and Partner Programs

- DCF's **Division of Family and Economic Security** implements:
 - Temporary Assistance for Needy Families (TANF) Program (Wisconsin Works W-2 Program)
- DHS's **Division of Medicaid Services** implements:
 - Employment and Training Programs under the Supplemental Nutrition Assistance Program (SNAP), FoodShare Employment and Training (FSET) Program

Title and Partner Programs

- Job Corps
- YouthBuild
- WIOA Native American Programs
- National Farmworker Jobs Program (NFJP)
- Senior Community Service Employment Program (SCSEP)
- Unemployment Compensation
- Reintegration of Ex-Offenders Program (Second Chance Act of 2007)
- Carl D. Perkins Career and Technical Education Act of 2006
- Department of Housing & Urban Development (HUD) employment & training programs
- Community Services Block Grant (CSBG) employment & training programs.

Wisconsin Job Centers



Includes at least one required partner and may physically house additional partners



Provides basic and individualized career services



Makes available training and support services authorized under WIOA



Provides information about the full range of services available through the one-stop delivery system



Includes a resource room open to the public

Comprehensive & Affiliate Job Centers

- **Comprehensive Job Centers** must make available the services of **all** required partners and programs
 - Having program staff physically present
 - Training staff from a different program to provide information
 - Providing a direct linkage via technology
- **Affiliate Job Centers** are not required to include all required partners and programs

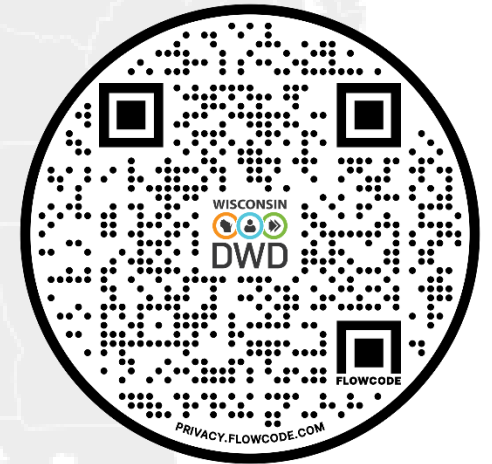
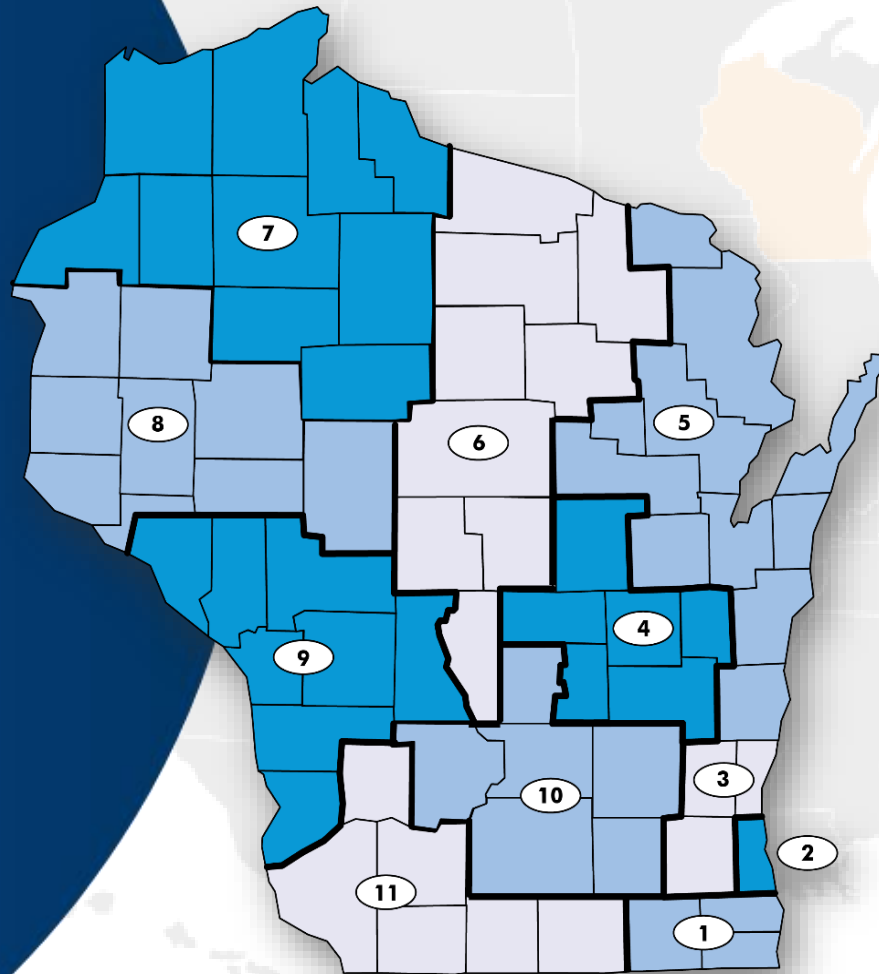


One-Stop Operator

- Selected by the local Workforce Development Board (WDB) through competitive procurement
- Must coordinate the service delivery of required one-stop partners and service providers to ensure meaningful access to all programs
- WDB may establish additional roles, including:
 - Coordinating service providers
 - Being the primary provider of services
 - Acting as the Job Center Complaint Coordinator
 - Performing other designated Equal Opportunity/Civil Rights compliance functions



Connect with local staff



Scan the code for a list of contacts.



Thank You!

Contact Us

LMK if that makes sense.

Patrick Lonergan

(608) 405-4279

Patrick.Lonergan@dwd.wisconsin.gov

Sean Jackett

(608) 405-4178

Sean.jackett1@dwd.Wisconsin.gov



DWD.WISCONSIN.GOV



WIOA Title I Programs

Stephanie Elmer | Director, Bureau of Workforce Training
Division of Employment & Training

Sept. 24, 2025

Adult Program

Eligibility requirements:

- Age 18 and older
- Selective Service, if required
(born male on/after Jan. 1, 1960)
- Authorized to work in the U.S.
(Form I-9 requirements)



Dislocated Worker Program



- Selective Service, if required (born male on/after Jan. 1, 1960)
- Six eligibility categories:
 1. Individual or small group layoff
 2. Permanent closure or mass layoff
 3. Separated US Armed Forces
 4. Self-employed
 5. Displaced homemaker
 6. Military spouse
- Authorized to work in the U.S. (Form I-9 requirements) for certain services

Youth Program

- In or out of school
- Ages 14-21 or 16-24
- Students in school must be low-income
- Eligibility barriers:
 - Basic skills deficient
 - English language learner
 - Justice-involved
 - Currently in or aged out of foster care
 - Homeless or runaway
 - Pregnant or parenting
 - Individual with a disability
 - School dropout



Priority of Service



- Veterans and eligible spouses – all programs
- Adult program only:
 - Veterans and eligible spouses with low-income and/or basic skills deficiency.
 - Other individuals with low-income and/or basic skills deficiency.
 - Veterans and eligible spouses.
 - Other individuals.

Career Services Available

Staff-assisted

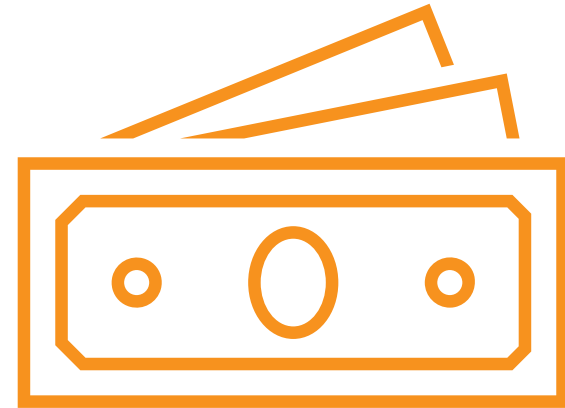
- Assessment of interests, skill levels, supportive service needs
- Labor market information and analysis
- Referrals to other available resources
- Unemployment Insurance claim assistance
- Financial aid assistance
- Development of an Individualized Employment Plan
- Career counseling and planning
- Pre-vocational and workforce preparation services
- Financial literacy
- Paid or unpaid work experience
- Out-of-area job search and relocation assistance
- English language learning services



Training Services Available

Financial assistance:

- Occupational classroom training
- On-the-job training
- Incumbent worker training
- Integrated education/training and workforce preparation
- Entrepreneurial training
- Adult education and literacy activities
- Customized training
- Registered apprenticeship



Supportive Services

Enable participation in career or training services that are not available as stand-alone services

- Transportation assistance
- Childcare and dependent care assistance
- Housing assistance
- Assistance with educational testing
- Reasonable accommodations for individuals with disabilities
- Legal aid services
- Uniforms, work attire, and work-related equipment/tools
- Books, fees, and school supplies
- Application, test, certification and licensing fees



Virtual Resources

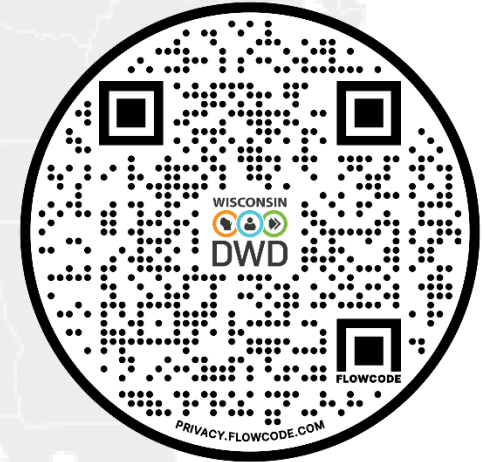
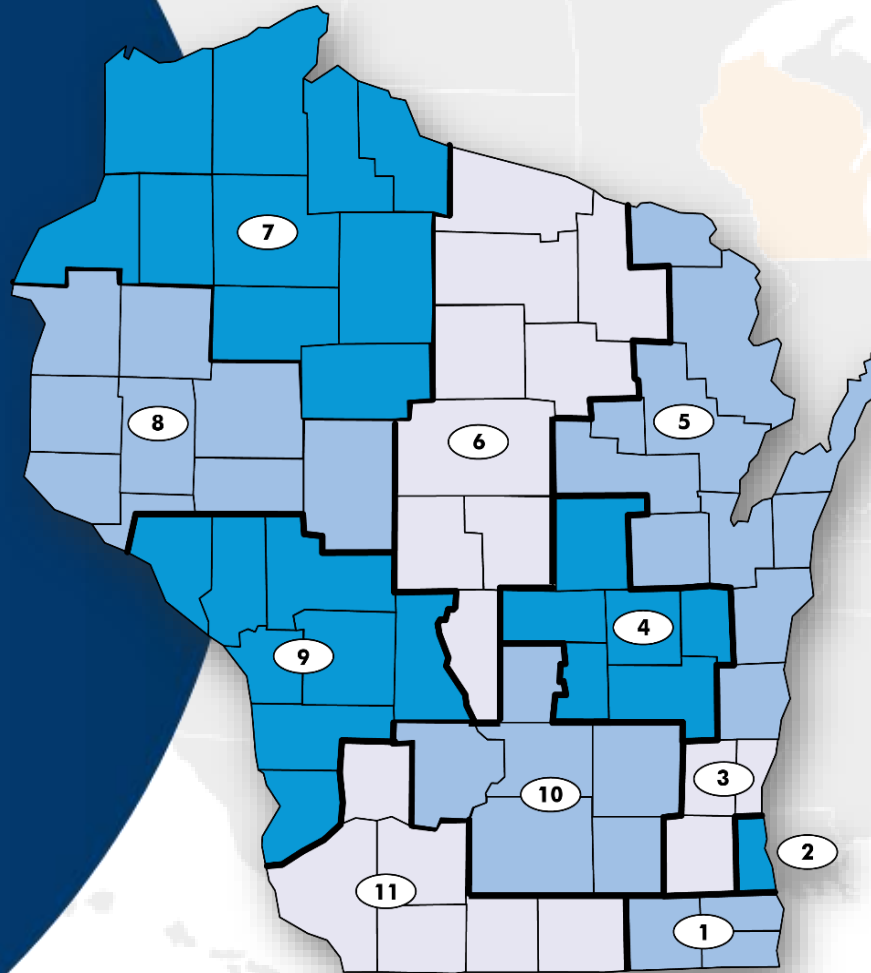
- Conduct a job search
- Create a resume
- Access online workshops
- Research labor market information
- Use the budget planner tool
- Action steps list
- Create an employment plan
- Economic self-sufficiency calculator
- Find community support resources



A proud partner of the AmericanJobCenter® network



Connect with Local Staff



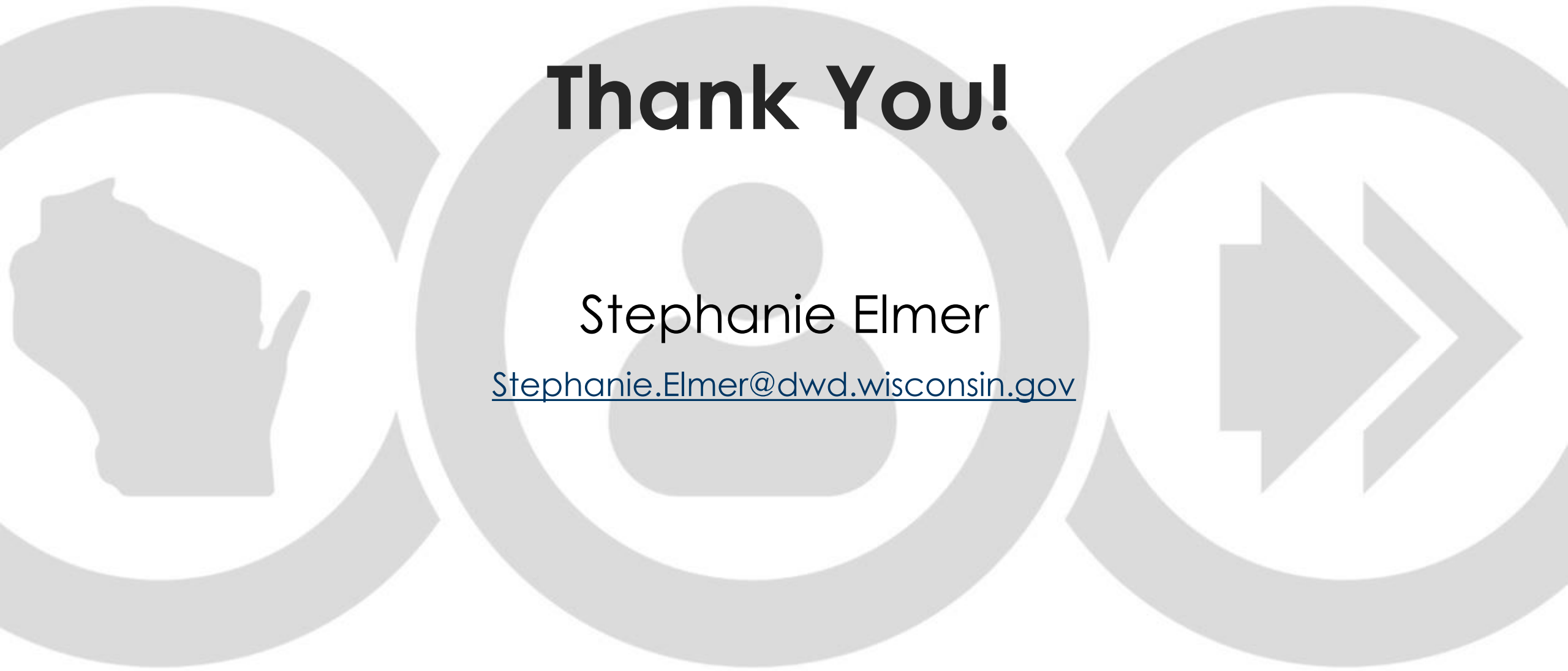
Scan the code for a list of contacts.



Thank You!

Stephanie Elmer

Stephanie.Elmer@dwd.wisconsin.gov





AEFLA TITLE II Overview

Cristina Parente, Director, English Language Learning, WTCS

We were built for this moment

Session Goals

- Title II Purpose and Programming
- Partnering with Title II



Core Purposes of Title II

Literacy and Employment

Title II helps adults become literate and acquire skills essential for employment and financial independence.

Family Educational Support

Supports adults as parents to gain skills for active participation in their children's education and improve economic opportunities.

Diploma and Career Pathways

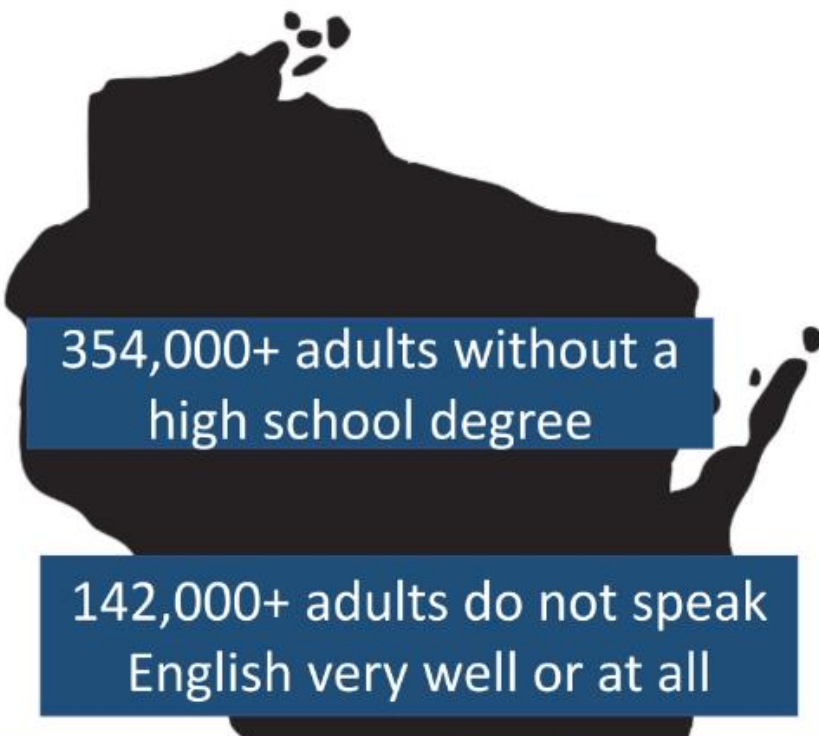
Assists adults in earning secondary diplomas and transitioning to postsecondary education and career training.

English and Citizenship Skills

Aids immigrants and English learners in improving language, math, and understanding citizenship responsibilities.



Program

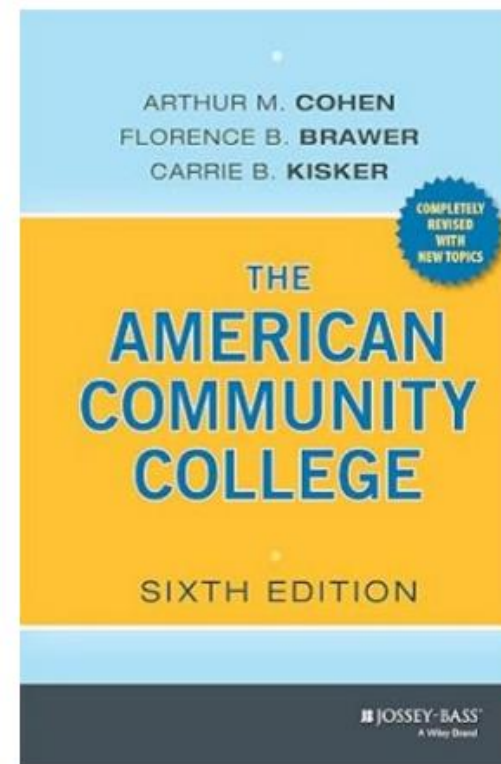


354,000+ adults without a high school degree

142,000+ adults do not speak English very well or at all

Wisconsin adults without a high school diploma are twice as likely to live in poverty than those with a high school diploma

70 % of all U.S. jobs will require some education beyond a high school degree in 2027



Declines in student literacy have occurred at all levels of education, and community colleges are bearing the brunt of supporting college preparedness.

Funding and Priorities

Formula-Based Funding Distribution

- AEFLA Title II funds are allocated to states and local providers through a formula and competitive grants system.

Wisconsin Funding Priorities

- Wisconsin prioritizes serving employment-barriered individuals, local workforce alignment, and postsecondary transition support.

Instructional Services Supported

- Funding supports basic education, English language acquisition, and workforce preparation to meet learner and labor market needs.



Key Program Components



Integrated Education and Training

- IET combines literacy instruction with workforce training to build academic and occupational skills simultaneously. Found on ETPL

English Language Learning Programs

- ELL programs enhance English proficiency and include civics education for societal and economic integration.

Workforce Preparation Activities

- These activities develop soft skills, digital literacy, and career readiness for employment success.

Career Pathways Initiatives

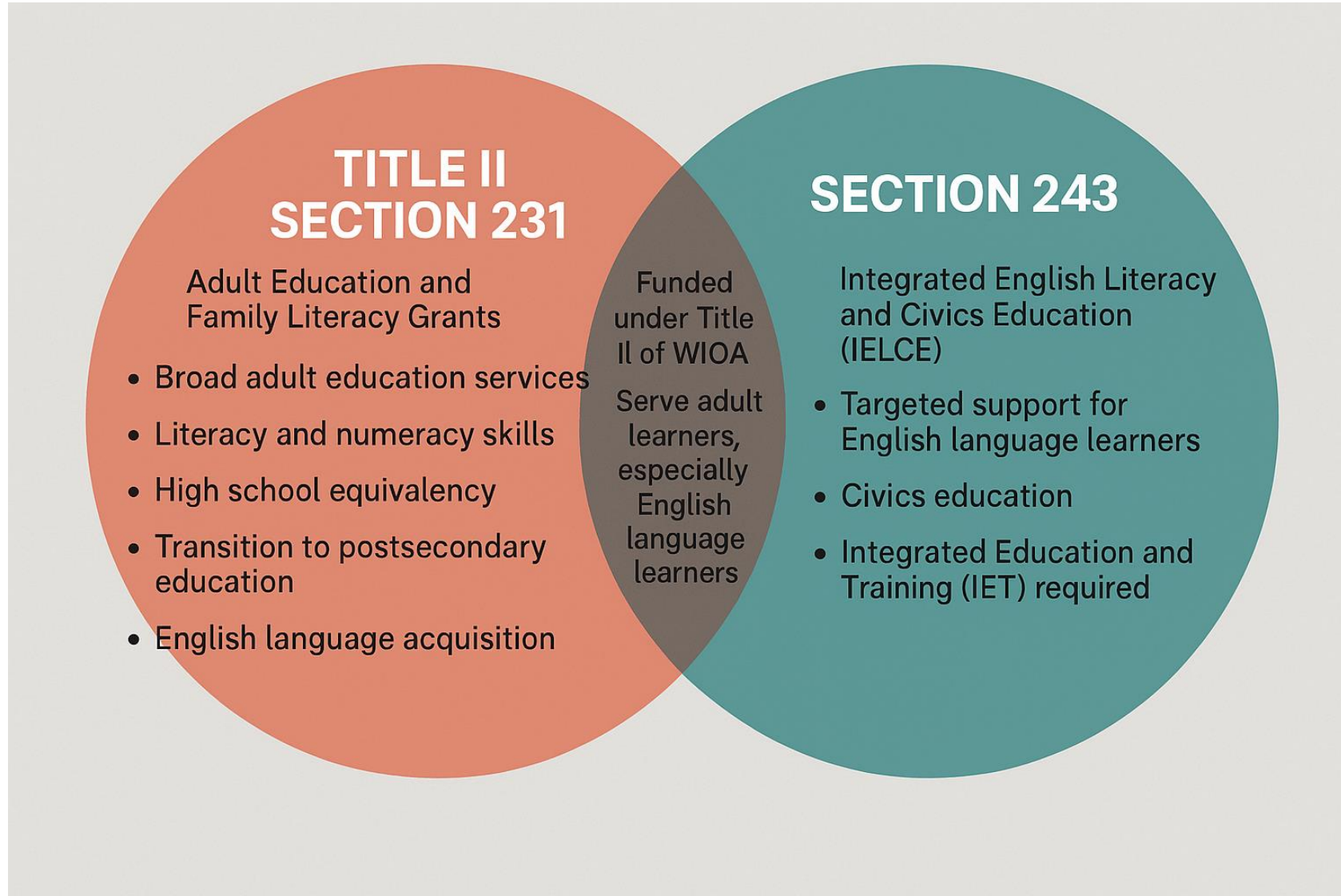
- Career Pathways offer stackable credentials aligned with labor market demands for career advancement.

Correctional Education Funding



- **Section 225:** Specifically mandates and funds correctional education for Justice-Involved Populations.
- **Partnership:** Wisconsin Department of Corrections (DOC), local county jails, and local workforce boards.
- **Funding Dispersal:** state correctional agencies, technical colleges, or other training providers to deliver educational programs within correctional facilities.
- **Expanded Activities:** Integrated Education and Training (IET), combining literacy with vocational training, Career Pathways workforce preparation, and programs with reentry in workforce preparation, and programs with reentry in mind

Adult Education and English Language Acquisition



Relevance to Other WIOA Titles

Shared Clients and Goals

- Title II serves many learners who also engage with Titles I, III, and IV, highlighting overlapping goals and client bases.

Foundational Skills Development

- Title II programs provide essential skills that help individuals maximize benefits from employment and training services.

Collaboration and Integration

- Referrals, co-enrollment, joint planning, and shared metrics improve service delivery and outcomes across WIOA Titles.



Performance Accountability

WIOA Performance Indicators

Six key performance indicators measure AEFLA Title II program success and promote continuous improvement.

Wisconsin's Superior Outcomes

Wisconsin Title II outperforms national averages in MSG and credential attainment, highlighting program effectiveness.

Program Impact on Workforce

Title II programs prepare adults for workforce success and further education through targeted performance goals.



Partnering with Title II



Collaboration with Local Providers

- Partnering with WTCS colleges and community providers coordinates services to support adult learners effectively.

Co-enrollment and Career Alignment

- Exploring co-enrollment and aligning career pathways strengthens workforce development and learner success

Recommendations

Learn

Become familiar with the technical college in your district.
What is their enrollment process?
Testing requirements, language support, and orientation.

Connect

Connect with commonly accessed departments like Disability Services, Financial Aid, and Adult Education/ESL

Collaborate

Collaborate with Title II programs generally found in Adult Education and ESL at the technical college.
Many programs also have transition specialists or navigators.

Title II Instructional and Programmatic Resources



- [WTCS Website – external facing](#)
- [My WTCS Resources – General AE/ESL Information](#)
- [IETs – Innovative Practices](#)
- [AE/ESL Content Standards](#)

Contact Information

- For questions about AE and ESL, contact Cristina Parente at cristina.parente@wtcsystem.edu
- For questions about Corrections and Justice Involved education, contact Lenard Simpson
@lenard.simpson@wtcsystem.edu
- For questions about Title II funding and priorities, contact Dr. Christina Lorge @ christina.lorge@wtcsystem.edu



WIOA Title III Programs

Tasha Abdul-Haqq | Director, Bureau of Job Service
Division of Employment & Training

Sept. 24, 2025

What is Title III?

The Bureau of Job Service provides **job search services** to job seekers and **recruitment assistance** to employers through a statewide network of Job Centers and online at jobcenterofwisconsin.com



Who is served?

Job Seekers

- Is a reportable individual
- Has taken some action that demonstrates intent to use workforce development program services
- Meets specific reporting criteria
- A participant is:
 - Any reportable individual
 - Has received basic career-staff assistance service
 - Or has received individualized career service from Job Service staff



Who is served?

Employers

- Free services
- Allows employers to connect with Wisconsin's talent pool
- Matches employers with qualified candidates



Job Seeker Services

- Job search assistance
- Labor exchange services
- Unemployment Insurance assistance
- Career planning and guidance
- Reemployment Services and Eligibility Assessment (RESEA)
- Veteran services
- Workshops and training programs



Employer Services



- Post job openings
- Search for candidates
- Hiring incentives
- Rapid Response
- Labor Law Clinics
- Virtual/In-person recruitment events

Job Service Programs & Services

Some examples

- Business services
- Career counseling
- Community outreach
- Fidelity Bonding
- Job fairs and recruitment events
- Job labs at Department of Correction facilities
- Online services at JobCenterofWisconsin.com
- Labor law clinics



Job Service Programs & Services

More examples

- Migrant Seasonal Farmworker program
- Rapid response
- Re-employment services and Eligibility assistance (RESEA)
- Re-entry program
- Referrals
- Trade Adjustment Assistance (TAA)
- Virtual meetings
- Work Opportunity Tax Credit (WOTC)
- And more



Thank You!

Tasha Abdul-Haqq

Tasha.Abdulhaqq@dwd.wisconsin.gov





Vocational Rehabilitation

WIOA Title IV Program

Tania Hanford – Program and Policy Analyst

WIOA Training Session: Understanding WIOA in Wisconsin
Sept. 24, 2025

What is DVR?

- The Division of Vocational Rehabilitation (DVR) provides individualized services to anyone with a disability who wants to work.
- DVR is a key component of Title IV of the Workforce Innovation and Opportunity Act (WIOA).
- DVR's mission: To obtain, maintain, and improve employment for people with disabilities by working with VR consumers, employers, and other partners.

Find a Job.
Keep a Job.
Get a Better Job.

What does DVR do?

- DVR is actively engaged with nearly 19,000 consumers with disabilities who are working towards an employment goal.
- DVR consumers develop an Individualized Plan for Employment (IPE) with their DVR counselor, which outlines:
 - The job goal.
 - The services that are need to reach that goal.
 - The consumer's role and responsibilities.
- An individual's services with DVR will depend on their job goal.

Who is eligible for DVR?

An individual is eligible for DVR services if:

- They have a disability diagnosis documented by a medical professional or qualified personnel.
- Their disability diagnosis makes it hard for them to find and keep a job.
- They need DVR services to help with reach their employment goal.
- If an individual receives SSI/SSDI based on their own disability, they are automatically eligible for DVR services.

Examples of DVR Services

- ✓ Vocational guidance and counseling
- ✓ Job search and job placement assistance
- ✓ Information and referral services
- ✓ Transition-to-work services for high school students with disabilities
- ✓ Supported employment services for people with severe disabilities
- ✓ Rehabilitation technology
- ✓ Vocational, post-secondary education and other training
- ✓ Disability and employment assessment
- ✓ Occupational licenses, tools and other equipment
- ✓ Assistance in small-business plan development
- ✓ Interpreter services

How to Apply for DVR Services

- Online:
 - dwd.wisconsin.gov/dvr/referral/
- Mail:
 - Contact a local office for a hard copy referral.
- By phone:
 - (800)442-3477
- DVR staff directory:
 - dwd.wisconsin.gov/dvr/about/staff-directory.pdf

Closing the DVR File

- Consumer's DVR file will be closed successfully when they:
 - Reach their employment goal.
 - Maintain their job for 90 days.
- Consumer's file may also be closed if they:
 - Cannot or do not want to work with DVR.
 - Fail to stay connected with DVR and DVR cannot get ahold of them by phone, mail or e-mail.

Contact and Resources

- Tania Hanford M.S. LPC - Program and Policy Analyst – Division of Vocational Rehabilitation: tania.hanford@dwd.wisconsin.gov
- About DVR: dwd.wisconsin.gov/dvr/about/
- DVR UW school liaisons:
dwd.wisconsin.gov/dvr/job-seekers/transition/uws-liaison-list.htm
- DVR WTCS liaisons:
dwd.wisconsin.gov/dvr/job-seekers/transition/wtc-liaison-list.htm
- DVR referrals: dwd.wisconsin.gov/dvr/referral/



Office of Veteran Employment Services

Al Garcia | Office of Veteran Employment
Services Eastern Region Supervisor
Sept. 24, 2025

OVES Overview

Our Mission

Advance veterans into the workforce through targeted business engagement and effective employment services.

Our Vision

Establish networks with employers who understand the value of veterans and are committed to hiring those who have served our nation and with veterans who are prepared to enter the workforce.



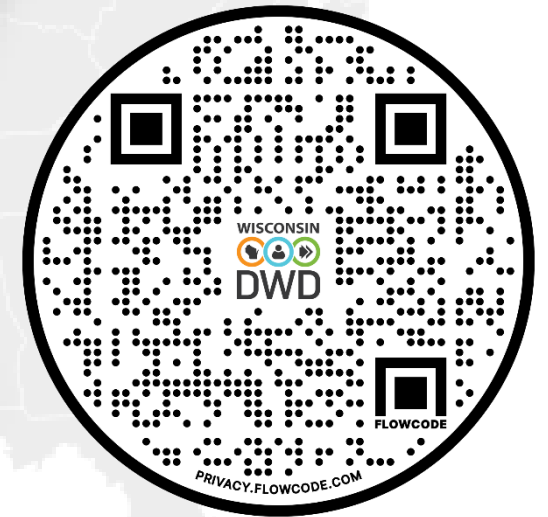
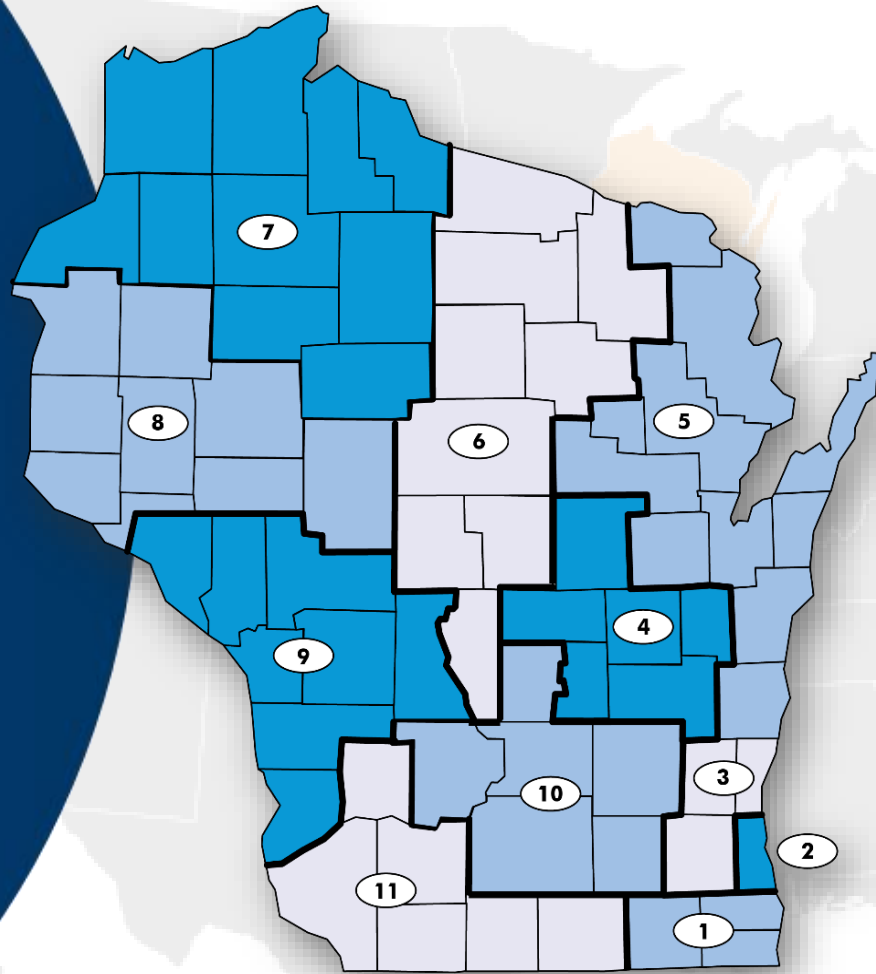
The Office of Veteran Employment Services provides employment assistance to veterans and eligible persons via Department of Labor Jobs for Veterans State Grant (JVSG) Career Services



Statewide Staff Support

Workforce Development Areas (WDA)

1. Southeast
2. Milwaukee County
3. Waukesha-Ozaukee-Washington
4. Fox Valley
5. Bay Area
6. North Central
7. Northwest
8. West Central
9. Western
10. South Central
11. Southwest



Scan the code for a
list of contacts.



Veteran Employment Services

Job Services

- Gateway to Veterans Point of Service (VPOS)
- Determines veteran eligibility for Disabled Veteran Outreach Program Specialists (DVOP) services

Disabled Veteran Outreach Program Specialists (DVOP) Services

- For veterans and others eligible most in need of individualized career services, or those with qualified barriers to employment

Local Veteran Employment Representatives (LVER)

- Work with employers to highlight the benefits of hiring veterans
- Also work hand-in-hand with business service teams across the state

Consolidated

- Executes both DVOP and LVER duties
- Assists veterans predominately in rural areas of Wisconsin



Job Service Staff



- Welcoming committee for all veteran employment services
- All veterans receive priority
- Determine eligibility and refer veterans with qualifying employment barriers to Disabled Veteran Outreach Program Specialists (DVOPs)

Eligibility Requirements



Qualifying Employment Barriers (not inclusive) for veterans:

- Disabled
- Vietnam-era
- Recently separated (discharged from active duty within the last three years)
- Referred for employment services by Department of Veterans Affairs
- Experiencing homelessness
- Justice-involved
- 18-24-year-olds
- No high school diploma or equivalent certificate

Role of Disabled Veteran Outreach Program Specialists

- Works one-on-one with veterans to assess their skill sets
- Provides resume, job search, and job readiness assistance
- Works with local veteran and community agencies to provide other supportive services
- Provides outreach with local communities to find veterans
- Helps veterans transition from military jobs to civilian occupations



Job-Ready Veteran



- Has overcome most barriers that impede ability to accomplish:
 - Able and ready to seek, apply, interview, and maintain employment
 - Uses the techniques, soft skills, and training developed while in case management
- Intention – One-time package of training with the understanding that re-entering case management is **always** encouraged if needed

Local Veteran Employment Representatives

- The '**capacity builder**' – provides employment relations activity with employers within the Workforce Development Area
- Responsible for **facilitating employment, training, and placement services** furnished to veterans in state service delivery systems
- Integral member of local **Business Services Teams** (BST) to assist team in developing jobs and building relationships with local employers
- Conducts **workshops, business symposiums, and specialized services** for individual employer needs
- Works with **Disabled Veteran Outreach Program Specialists** (DVOPS) to determine the best approach to skill market veterans to employers



Contact Us

Al Garcia

262-956-6905 work
262-771-4620 cell

alfonso.garcia@dwd.wisconsin.gov

dwd.wisconsin.gov/veterans/



Wisconsin Works (W-2) and Related Programs

Temporary Assistance for Needy Families (TANF)

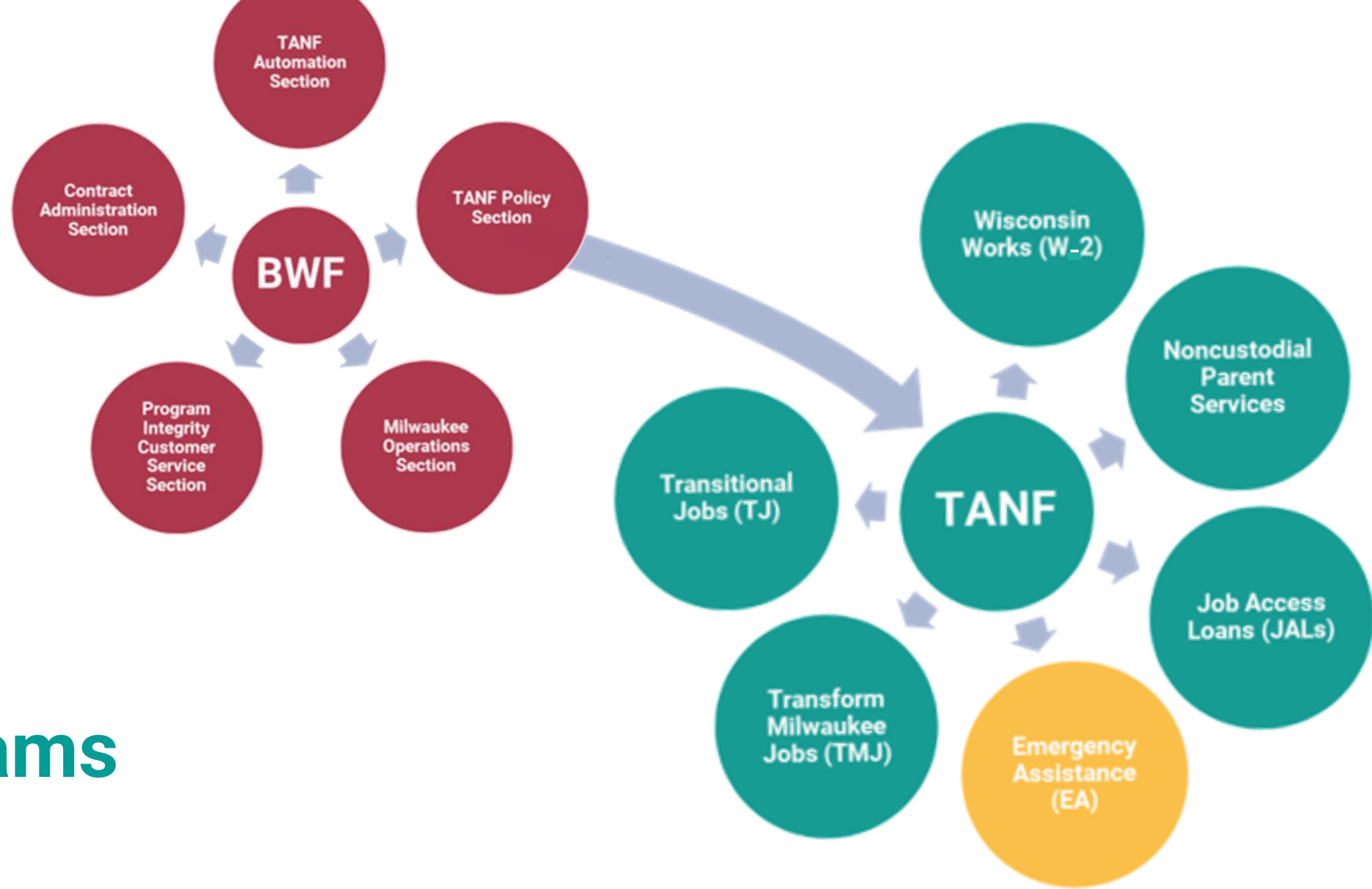


Wisconsin Department of
Children and Families

Wisconsin's

Temporary Assistance for Needy Families

Work Programs



Wisconsin Works (W-2) Overview

Goal: obtain meaningful employment which supports the participant's family and their interests.

- Case management, supportive services
- Employment preparation
- Cash assistance

W-2 provides subsidized and unsubsidized program placements that enable participants to make progress toward career goals.

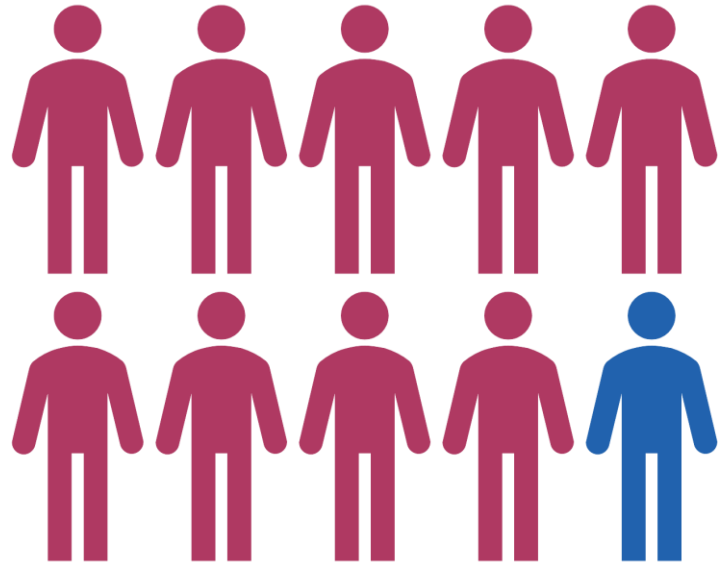


dcf.wisconsin.gov/w2/parents/w2



Demographic Information

W-2 participants, by gender: June 2025

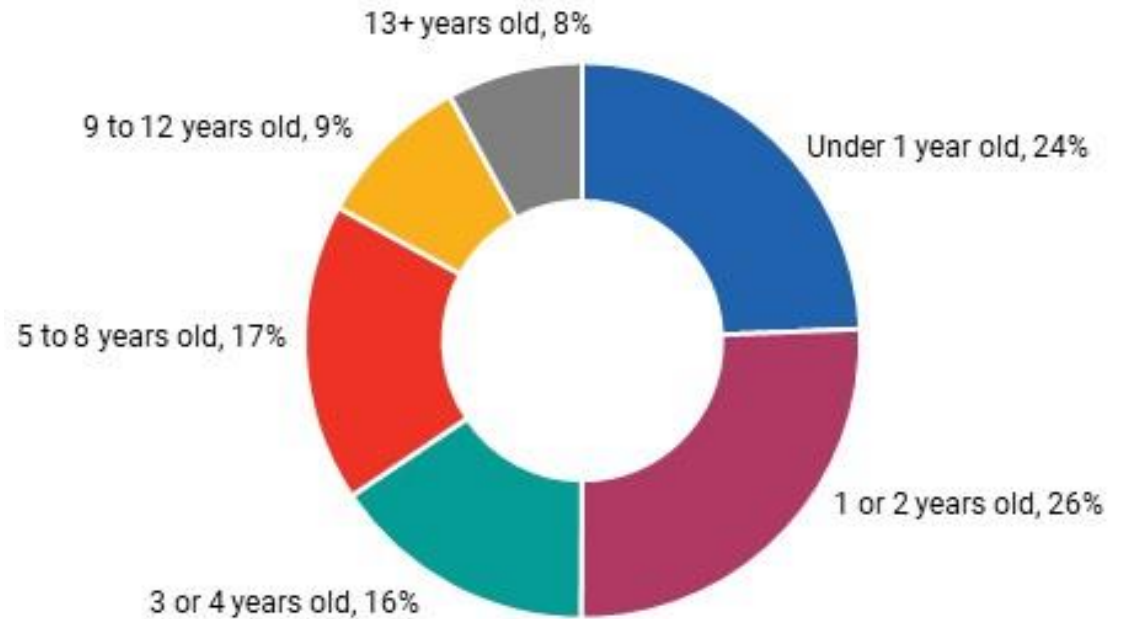


90% of W-2 participants were women

10% of W-2 participants were men

Note: N = 5,413 W-2 participants

W-2 participants, by age of youngest child: June 2025

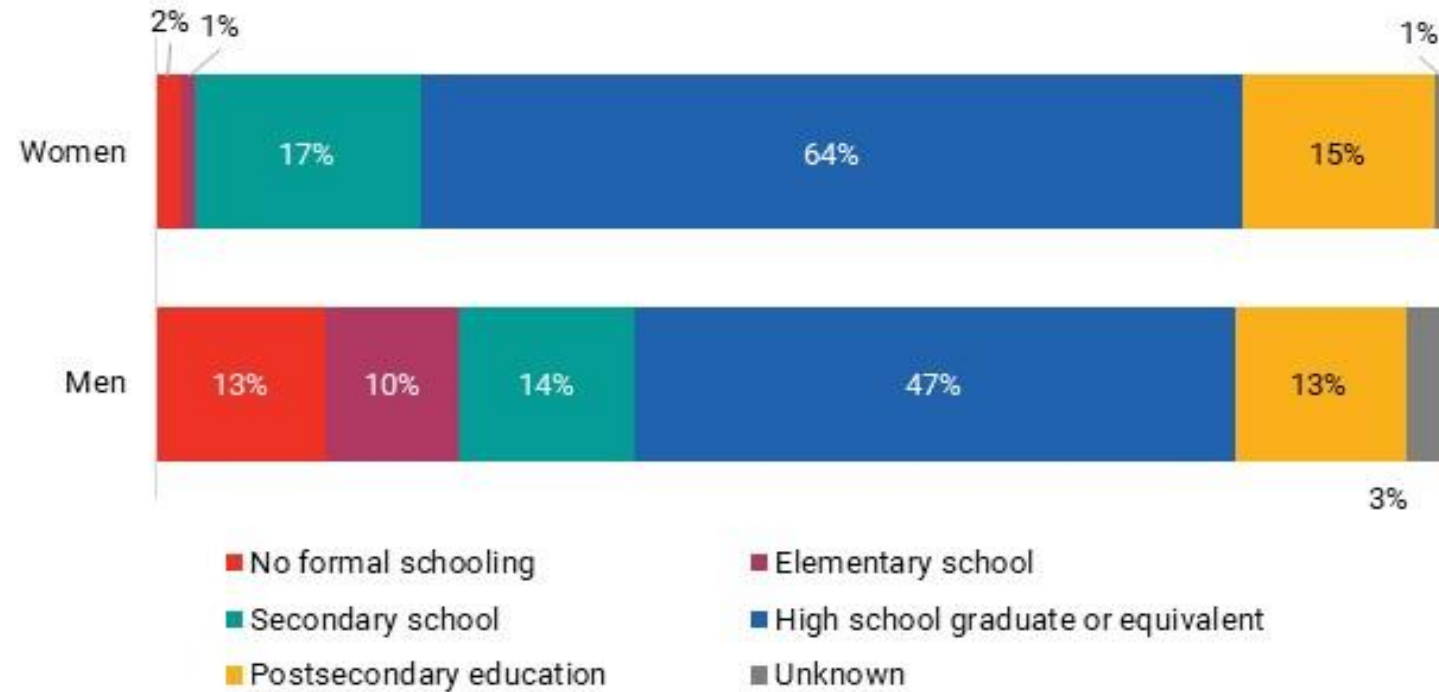


N = 5,363 W-2 participants. Excludes 50 participants with zero children in custody.



Demographic Information

W-2 participants, by gender and education level: June 2025



Note: N = 5,413 W-2 participants



W-2 Activities

Examples:

- Education, such as technical college, GED, ESL, or adult education classes;
- Job training;
- Work experience;
- SSI/SSDI advocacy; and
- Addressing current barriers



Whole Family Services



W-2 uses a Whole Family Approach to services

- Goal is to build family well-being by intentionally and strategically working with children and the adults in their lives simultaneously
- Family Stabilization Payments at beginning of enrollment
- Supportive Services offered throughout time in program



Applying for W-2

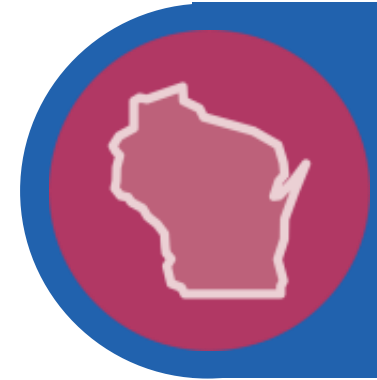


- Individuals can apply:
 - In-person at an agency, or
 - Online through the ACCESS website.
- Intake Interview
 - Employment goals
 - Barriers (physical health, mental health, child care, transportation, etc.)
- The ACCESS website can also serve as an eligibility check for individuals who are not sure if they qualify.



Temporary Assistance For Needy Families (TANF)

- Federal TANF Block Grant is about \$16.5 billion annually
- Example: In 2022 TANF Federal allocation to Wisconsin was \$313 million.
- Maintenance of Effort (MOE)
 - MOE Spending for 2022 was \$263 million of State funds.



W-2 Overall Funding

Annual Budget for SFY26

- W-2 service contracts (awarded to 8 contractors serving 10 regions): **\$57,021,200**
- W-2 benefits to participants including CMF+ payments: **\$27,806,500**
- W-2 Emergency Assistance Program: **\$10,414,400**
- W-2 Contracted Child Care varies: **~\$2.2 million**



W-2 Agency Contracts

50% Cost Reimbursement

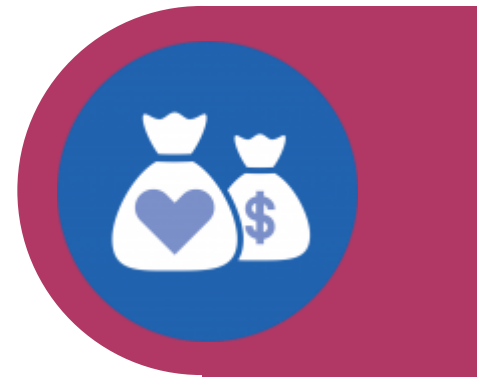
- 10% Management Fee

50% Performance Based Reimbursement

- Job attainment
- Job retention
- High wage job attainment
- Long term job attainment
- Educational and vocational training completion
- Customer service survey score



W-2 & Related Programs



- Sharing eligibility with the W-2 program, Wisconsin offers:

- **Emergency Assistance** - dcf.wisconsin.gov/ea

- **Job Access Loans** - dcf.wisconsin.gov/w2/parents/jal

Emergency Assistance:

Emergency Assistance provides a one-time payment that can help low-income parents pay an emergency housing or utility-related expense.

Job Access Loans:

Short-term, interest free loans to help eligible individuals meet an expense that supports employment.



Let's Connect!

To contact an agency about W-2, Emergency Assistance, or Job Access Loans, go to the [Find Your Local W-2 Agency](#) page on the DCF website.

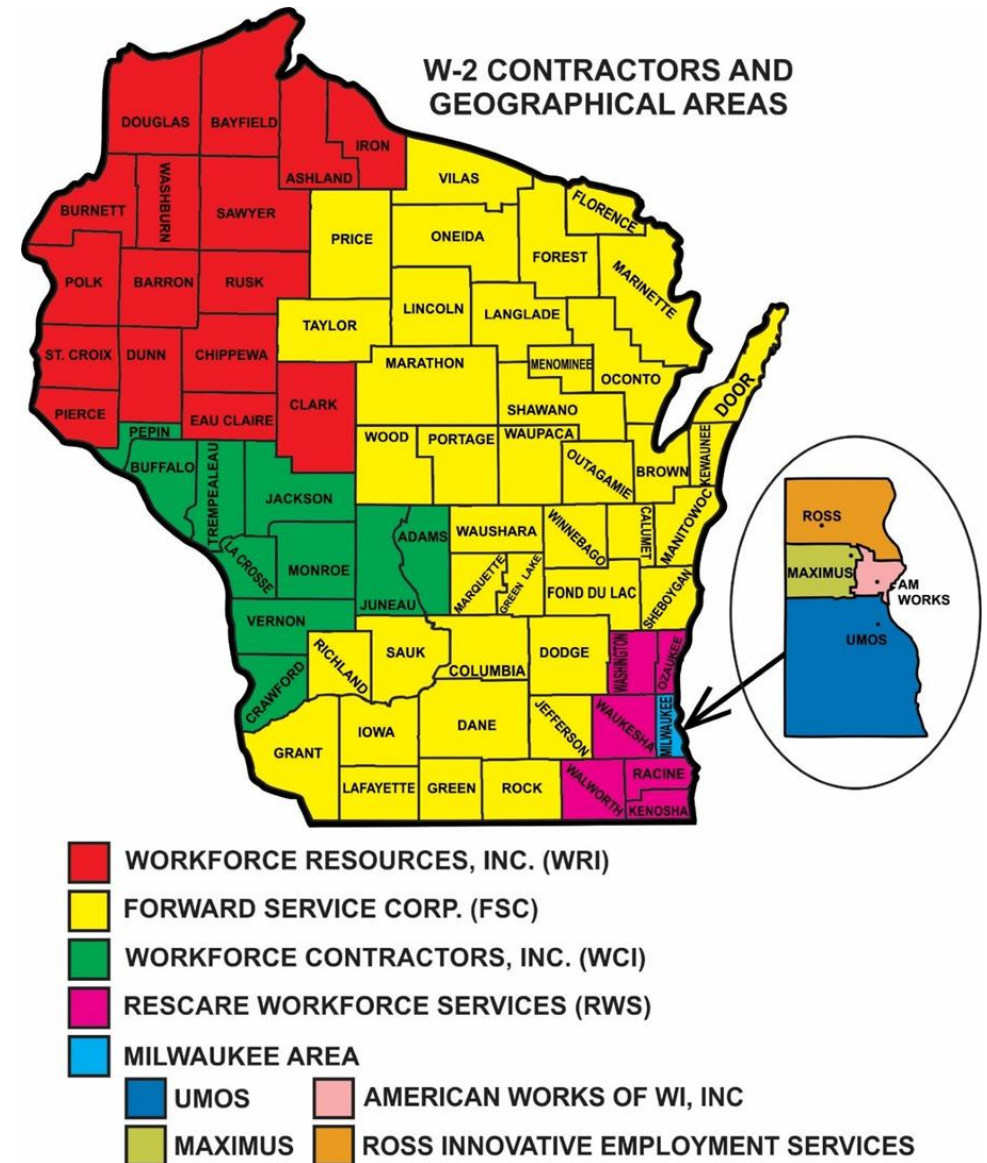
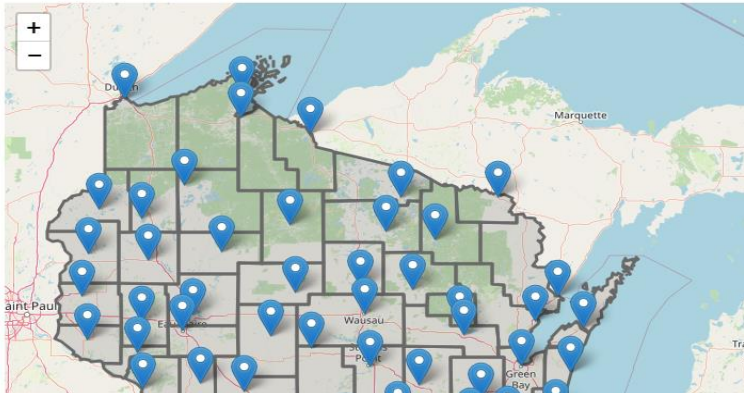
Find Your Local W-2 Agency

You can apply for Wisconsin Works (W-2), Emergency Assistance, and Job Access Loans at your local W-2 Agency. Please call the agency phone number to confirm the office hours before going to the office location.

Select your county from the dropdown to view that county's contact information.

Select County Go

Use the map to find the location. Click on the pinpoint to see the contact information.



One-Page Program Flyers

Wisconsin Works (W-2)



Do you want to:

- Find a job?
- Start a new career?
- Build your resume and skills?
- Get a certification and job training?
- Get a high school equivalent diploma?
- Get help finding housing or Child Care?
- Get help applying for Social Security?

If you answered **yes** to any of the above, then **W-2** might be right for you!

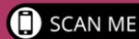
W-2 connects you to resources and helps you get a job. You may also get cash assistance while preparing for work.

You may qualify if you:

- Have at least one minor child or are pregnant;
- Are 18 or older; and
- Have limited income.

Where to Apply:

- Visit dcf.wisconsin.gov/w2/parents/w2 or scan the QR code to learn more!



The Department of Children and Families is an equal opportunity employer and service provider. If you have a disability and need to access services, receive information in an alternate format, or need information translated to another language, please call the Wisconsin Works Customer Service Line: 855-757-4539. Individuals who are deaf, hard of hearing, deaf-blind or speech disabled can use the free Wisconsin Relay Service (WRS) – 711 to contact the department.

DCF-P-5666 (N. 09/2023)



Emergency Assistance



- Are you behind on your rent or mortgage?
- Has your landlord given you notice to leave?
- Have you received a foreclosure notice?
- Is your family living in a shelter or other temporary place?
- Have you received a disconnect notice for your utilities or is your heat or electricity shut off?

If you answered **“yes”** to any of the above, you may be eligible for **Emergency Assistance**.

The Department of Children and Families is an equal opportunity employer and service provider. If you have a disability and need to access services, receive information in an alternate format, or need information translated to another language, please call the format, or need information translated to another language, please call the Wisconsin Works Customer Service Line: 855-757-4539. Individuals who are deaf, hard of hearing, deaf-blind or speech disabled can use the free Wisconsin Relay Service (WRS) – 711 to contact the department.

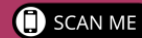
Emergency Assistance connects you to resources in your community and gives you cash assistance to help with your emergency.

To get Emergency Assistance you must:

- Have a housing or utility-related emergency;
- Have at least one minor child;
- Have limited income; and
- Have not received Emergency Assistance in the past 12 months.

Where to Apply:

- Visit dcf.wisconsin.gov/ea or scan the QR code to learn more!



DCF-P-5667 (N. 09/2023)



Job Access Loan (JAL)



Do you need help paying for:

- A car repair?
- A car loan?
- Car insurance?
- Job clothing or uniforms?
- Tools or supplies for work?
- Housing costs to get or keep a job?
- Fees or fines to get your driver's license?

If you answered **“yes”** to any of the above, a loan with **JAL** might be right for you.

The Department of Children and Families is an equal opportunity employer and service provider. If you have a disability and need to access services, receive information in an alternate format, or need information translated to another language, please call the Wisconsin Works Customer Service Line: 855-757-4539. Individuals who are deaf, hard of hearing, deaf-blind or speech disabled can use the free Wisconsin Relay Service (WRS) – 711 to contact the department.

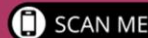
JAL is a **no interest** loan up to \$1,600 to help you get or keep a job. There is **no** credit check or bank with a JAL. It can be paid back with both community service and cash over 12 months.

You may qualify if you:

- Have a job or are looking for work;
- Are older than 18;
- Have at least one minor child; and
- Have limited income.

Where to Apply:

- Visit dcf.wisconsin.gov/w2/parents/jal or scan the QR code to learn more!



DCF-P-5670 (R. 10/2023)



WIOA Wisconsin

You can find an overview of WI TANF work programs on the WIOA Wisconsin Website.

- Links to DCF program websites.

Reference:

<https://wioa.wisconsin.gov/wioa-basics.htm>

WIOA Titles and Partner Programs

| | |
|---|-------------------------------------|
| Adult, Dislocated Worker, and Youth Programs | Adult Education Family Literacy Act |
| Wagner-Peyser Employment Services (Job Service) | Vocational Rehabilitation |
| Trade Adjustment Assistance (TAA) | Jobs for Vets |
| DCF/TANF | |

Partner Program: DCF/TANF

Wisconsin's Department of Children and Families offers programs to parents and caregivers to help support their family.

Wisconsin Works (W-2) helps parents or caregivers get a job and find a career path. There are many services offered by a Wisconsin Works agency in addition to cash assistance to meet a participant's interests and needs.

Some services are:

- Help finding career interests;
- Job matching;
- Resume and interview skill growth;
- Onsite work training;
- High school or technical college education courses;
- Resources for parents with at-risk pregnancies;
- A connection to FoodShare and other assistance programs; and
- Help applying for SSI/SSDI.

[Find the local W-2 agency closest to you](#)

[Learn more about W-2](#)

Job Access Loan (JAL) is a no-interest loan of up to \$1,600 to help a parent or caregiver get or keep a job. There is no credit check or bank involved with a JAL. A JAL can be paid back over 12 months with a combination of community service and



WIOA and TANF: **Combined State Plan**

WIOA Combined State Plan outlines a four-year strategy for WIOA's core programs plus one or more of the Combined State Plan partner programs.

- TANF as a WIOA partner program.

Reference:

[2024 – 2027 WIOA Combined State Plan](#)

[TANF Section, WIOA Combined State Plan 2024](#)





Contacts:

Maureen Purcell

Program and Policy Analyst Adv
Maureen.Purcell1@Wisconsin.gov

Audrey Evert

Program and Policy Analyst Adv
Audrey.Evert@Wisconsin.gov



FoodShare Employment and Training (FSET)



Katie Vieira
Program and Policy Analyst
September 24, 2025

SNAP E&T in Wisconsin

- Each state is required to operate a SNAP E&T program and receives federal funding annually to operate and administer the program.
- In Wisconsin, SNAP E&T = FoodShare Employment & Training (FSET)

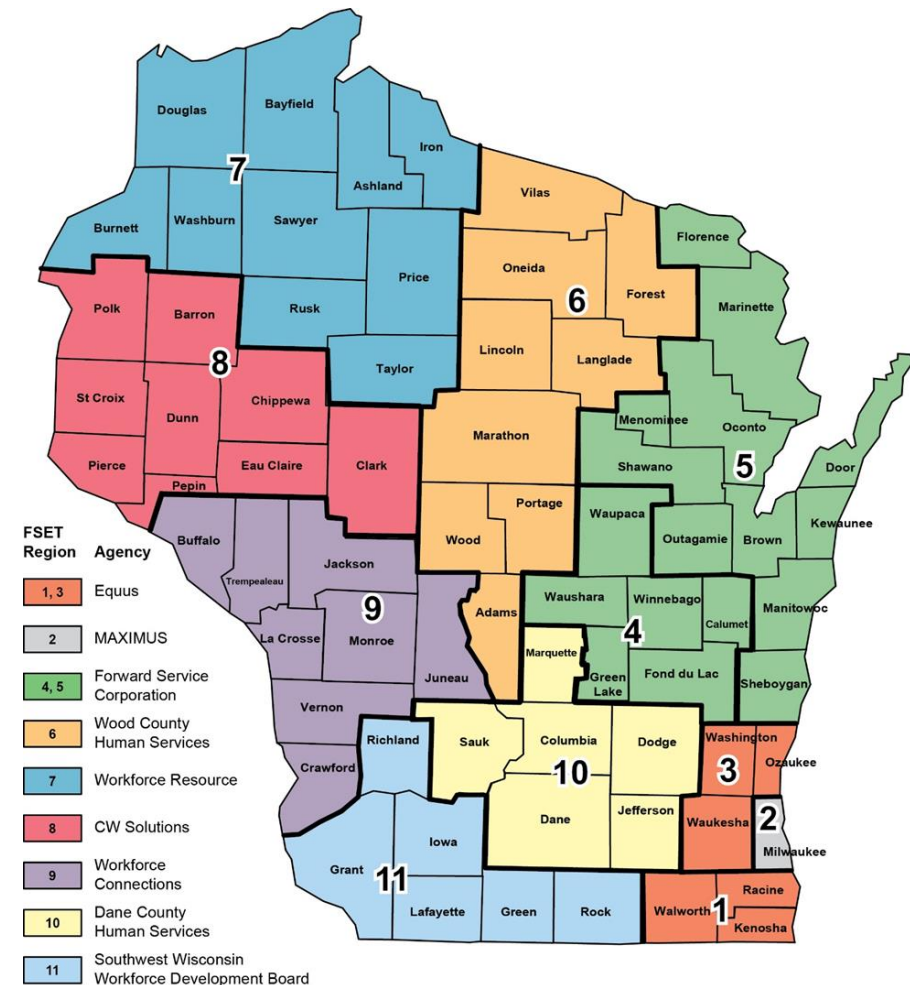
FSET Participants

- Free and voluntary for anyone 16 or older receiving FoodShare
- Helps some FoodShare members meet the Able-Bodied Adults without Dependents (ABAWD) work requirement



FSET Vendors

- 9 regional vendors provide FSET services in the 11 WDA regions



Case Management

- Robust case management. Providers frequently request ongoing training in motivational interviewing, trauma informed care, etc.
- FSET Vendors have outstanding relationships with regional employers, workforce development boards and committees, and outside agencies to refer individuals for barrier remediation.

FSET Activities

- Supervised Job Search and Job Search Training
- Educational Programs
 - Basic Education - includes HS Equivalency programs
 - Career and/or Technical Education Programs
 - English Language Acquisition
 - Integrated Education and Training or Bridge Programs
 - Work Readiness Training
- Work Experience
 - Work Activity
 - Internship
 - On-the-job Training
 - Pre-apprenticeship /Apprenticeship
 - Transitional Jobs
- Self Employment Training
- Job Retention
- Formal Assessment
- On-the-Job Training
- Workfare

Supportive Services

- Reasonable and necessary expenses that directly relate to FSET participation in allowable FSET activities
- Allowable expenses include transportation, childcare, uniforms, clothes for job interview, fees to cover costs such as course registration or background checks

Third-Party Programs (TPPs)

- Expand FSET program services
- Established relationships between the FSET vendors and local organizations and businesses.
- Funded 1/2 with local dollars (by the TPP provider or other local source) and 1/2 by FNS.
- WI is a national TPP leader - the number and quality of TPPs

Thank you!

Contact

Katie Vieira

Kathleen.Vieira@dhs.wisconsin.gov



WIOA Website Scavenger Hunt

We were built for this moment

WIOA Webpage- Poll



WISCONSIN
WIOA

Workforce Innovation and Opportunity Act

[WIOA Basics](#)

[Communications](#)

[Knowledge Center](#)

[WIOA Roundtable](#)

[Customer Information](#)

Part II: Clue Time!

I'll read a clue aloud, and your task is to:

- **Identify the correct section** of the [Wisconsin WIOA website](#) where the answer can be found.
- **Find the answer** to the task or question in that section.
- Once you've found it, **type your response in the chat—but don't hit send yet!**
- Wait until I give the signal, then we'll all hit send at the same time to reveal our answers.

Clues

☒ **Task:**

- ☐ Name 1 WIOA Title program in Wisconsin and list 1 service it provides to customer.
- ☐ Name 1 Partner Program. List 1 service it provides.

☒ **Task:**

- ☐ What is the purpose of the WIOA Population and Co-Enrollment Dashboard?

☒ **Task:**

- ☐ How would you submit an announcement to be added to the Communications center?

☒ **Task:**

- ☐ Locate the Eligible Training Programs List.
- ☐ Search for **CNC**
- ☐ List 1 organization/college that offers training in CNC



Task: Skim the topics and resources from the 2023 Roundtable. Select one that you would be interested in reviewing. List it in the chat



WIOA in Action

Success Stories of WIOA Programs

Patrick Lonergan | Strategic Policy Advisor

Division of Employment & Training

Sept. 24, 2024

Title I: Dislocated Worker Program



Source: West Central Wisconsin
Workforce Development Board

Situation:

- Experienced a mass layoff
- Couldn't find a comparable job with seniority or pay

Program support:

- Enrolled in WIOA Title I Dislocated Worker Program
- Tuition assistance for Automotive Refinish & Repair Technical program at Chippewa Valley Technical College
- Car repair assistance, tools, and supplies for training and employment

Outcome:

- Graduated and employed full-time at Classic Garage, Chippewa Falls
- \$26/hour starting wage in a high-demand skilled trade

Title II: Literacy Network of Dane County

Service Example

Situation:

- Anna was a cardiologist in Ukraine, fled country in 2022
- Needed English skills and U.S. credentialing support

Program support:

- Transitions English as a Second Language (ESL) class at Literacy Network
- Resume/cover letter workshops, credential evaluation guidance

Outcome:

- Achieved her goal of working in the U.S. in a medical field
- Started working as a phlebotomist, advanced to cardiac sonographer
- Actively building a long-term healthcare career in the U.S.



Title III: Job Service

Situation:

- Roger, a homeless veteran, began receiving support from the Western Wisconsin Workforce Development Center in April 2024.

Program support:

- Ongoing case management with Title III staff
- Coordinated services with partner agencies for housing, employment, and education

Outcome:

- Now employed in both part-time and full-time jobs
- Actively completing his High School Equivalency Diploma (HSED)
- Stable housing and ongoing support system in place

Source: [Western Wisconsin Workforce Development Board](#)



Title IV: Division of Vocational Rehabilitation

Situation:

- Jack spent his career in the HVAC industry until several strokes left him paralyzed from the waist down
- Unable to return to prior HVAC career

Program support:

- DVR Training Grant and Career Pathways Advancement (CPA) Initiative funding
- Allowed him to pursue a degree in Architectural Technology and modify his vehicle so he could drive again.

Outcome:

- Graduated and hired as a draftsman
- Gained new career pathway and restored independence



Source: DWD





WIOA in Action

Read about how WIOA is working in Wisconsin. Learn promising practices and tips for making successful referrals to other WIOA partners.

Coming Soon

WIOAComms@dwd.wisconsin.gov

Share Your Stories



DWD.WISCONSIN.GOV



Questions?
Thank You!

