

the American**JobCenter** network

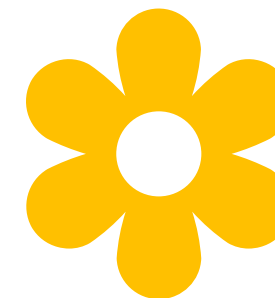
Turn On & Tune In

Beth Norris

Julie Enloe



WIOA Roundtable, May 2, 2023



Objective

Showcase technology tools used in the public workforce system

- Statewide web-app-social media-software tour Job Center of Wisconsin
- Department of Workforce Development
- Access Wisconsin
- Sampling of Workforce Development Areas
- Tablets
- Virtual Reality

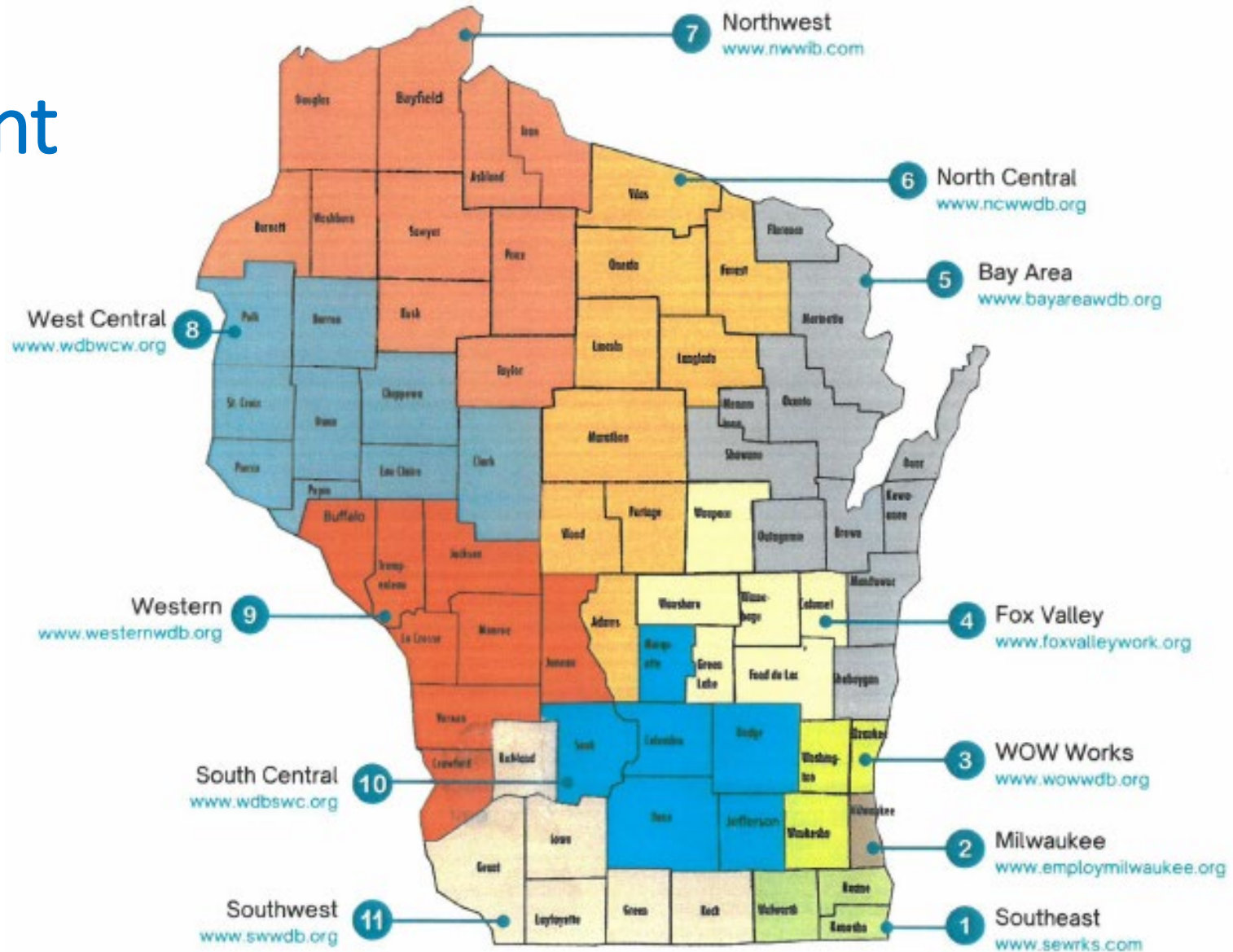


Takeaways



1. Technology approaches are becoming increasingly integrated across platforms. <web, apps, social media, video, features>
2. Multiple service delivery pieces are being addressed <outreach, applications, service provision, supportive services>
3. Tools are getting better, but still flawed. We are critical to the effectiveness of technology. **Technology can't do it without us.**
4. We need to learn the technologies in use by our partners as an approach to referral, hand-off, service provision, and customer service. **“Technology navigation assistance” is our new skill.**
5. Develop baseline knowledge, **discuss with your teams regularly.**

Workforce Development Areas WDAs



State of Wisconsin: Job Center of Wisconsin

www.jobcenterofwisconsin.com

The screenshot shows the homepage of the Job Center of Wisconsin. At the top, there is a navigation bar with links for MyLMI, Resources, Help, and a language dropdown set to English. The main header includes the logo and navigation tabs for Home, Employers, Job Seekers, and Featured Industries. A large banner on the left asks 'Searching for a job?' and promotes public library assistance. To the right is a 'Quick Job Search' section with input fields for job title and city/zipcode, and a 'Search Now' button. Below this are three main service areas: 'Employers' (32,260 Resumes) with 'Post Jobs' and 'Search Resumes' buttons; 'Job Seekers' (97,214 Jobs) with 'Create/Edit Resume' and 'Search Jobs' buttons; and 'Labor Market Exploration' with 'Skill Explorer' and 'WisConomy' buttons. A horizontal row of icons provides quick access to Workforce Events, Job Loss Resources, Education & Training, Unemployment Insurance, Veteran Services, and Job Center Locations. The footer features the State of Wisconsin logo, the 'GOODWD' logo (Department of Workforce Development), and the text 'A proud partner of the americanjobcenter network'. A social media sidebar on the left contains icons for Twitter, Facebook, RSS, and Email.

Notes:

- Job Seekers
- Employers
- Labor Market Information: Wisconomy
- Veterans

“more buttons”

Icons:

- STATE MAP
- MATTY MOO



Find Your New Job

Start your job search now.

Enter a job title - eg. Accountant

Enter city or zip

Search

Find Jobs By Category

Select a Category...

Go

My JCW Dashboard

Create/Edit Resume

My Favorite Job Searches

My Documents

Job Loss Resources

Schedule a Virtual Meeting



SKILL EXPLORER



APPRENTICESHIP



WISCONOMY



WISJOBSFORVETS

SEARCH JOBS

- ▶ Perform a Job Search
- ▶ My Favorite Searches
- ▶ Career Pathways

RESUMES

- ▶ My Resumes
- ▶ Skills Match
- ▶ Sample Resumes

UNEMPLOYMENT

- ▶ Apply Online
- ▶ RES Orientation/Assessment
- ▶ RES Session

IN DEMAND JOBS

- ▶ State and Local Hot Jobs
- ▶ Occupational Projections
- ▶ Occupational Licensing

ASSISTANCE FOR...

- ▶ Job Seekers with Disabilities
- ▶ Ex-Offenders
- ▶ Veterans

OPPORTUNITIES

- ▶ Adult Apprenticeship
- ▶ Youth Apprenticeship
- ▶ Training Programs

“more” button at bottom of Job seeker tile page

Notes:

- “schedule a virtual meeting”
- Assistance for
- Hot jobs
- Career Pathways
- Apprenticeships

Welcome to WisConomy!

Your Source for Economic and Labor Market Information

[Hot Jobs >](#)

Quick Links

[What's New](#)

[Data Tools](#)

[Dashboards](#)

[MyLMI Tool](#)

[Contact Us](#)

Data Tools

Access advanced query tools to create personalized reports and visualize data. The query tool allows you to create a personalized report with visual interaction. Find data downloads here.

[Access Data >](#)

Programs

Learn about available labor and economic data and how to use it to make informed employment decisions.

[Visit Programs >](#)

Economists

Labor Market Economists analyze and interpret labor force and economic data to help users understand the effects of trends on employment and economic growth for Wisconsin.

[Contact Economists >](#)

“more” button at bottom of Labor market Information tile

Notes:

- Data tools
- Economists

Data Search

Create Visualization

Saved Searches

Data Visualization

Select a category to start your personalized visualization.

Category

Projections

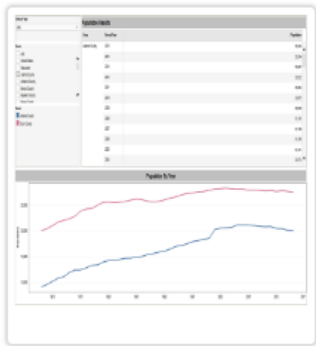
Sub Category

Population Projections

Generate Visualizations

Save Visualization

Select a Visualization



Visualization Results

* In order to save a visualization, please select no more than 15 options within a single dropdown. If you'd like to choose more than 15, the Data Search tab would be a better option for your results.

Go Back

“data tools”

Notes:

- Interactive data tools to find information and create custom visualizations
- Reports by WDA

We Were Built for this Moment



The Wisconsin Technical College System offers more than 500 associate degree, technical diploma and short-term certificate options. The System is also a major provider of customized instruction and technical assistance for Wisconsin employers. More than 270,000 people enroll each year.

Our unique connections to employers – from multinational to Main Street – allow us to consistently increase the economic vitality of students, employers,

Link of job seeker tile “more”

Pathway to Pathways. 😊



Department of Workforce Development

Search DWD's Website



UNEMPLOYMENT

WORKPLACE INJURY

EQUAL RIGHTS

EMPLOYMENT & TRAINING

DISABILITY EMPLOYMENT

ABOUT DWD

[Home](#) Vocational Rehabilitation > Job Seekers

Services for Job Seekers

[Client Assistant Program \(CAP\)](#)
[DVR Career Pathways](#)
[DVR Referral/Application](#)
[Injured Workers](#)
[Office Locations](#)
[Social Security/Ticket To Work](#)
[Subminimum Wage](#)
[Training Grant](#)
[Transition Services](#)

Need an Alternate Format?

If you have comments regarding any documents on DVR's website or need an alternate format, you may contact us via email at: dvr@dwd.wisconsin.gov

Or you can reach us by phone at: 800-442-3477 (Toll Free)

Services for Job Seekers

How Can We Help You?


[Apply Now](#)

[Consumer Rights](#)

[Education Services](#)

[Career Pathways](#)

Will you work hard to reach your job goal?

If you will, then DVR is for you.

You change your future. Take responsibility for your program and your success. DVR is here to help and guide you, but there will be things you will do for yourself.

Your Responsibilities:

- Employment - Work is your reason for applying to the DVR program. Tell DVR if you get a job.
- Commitment - Follow through on the responsibilities listed in your Individualized Plan for Employment.
- Appointments - Keeping appointments is important. Contact DVR if you cannot keep an appointment.
- Information - Give DVR accurate information about yourself. Contact DVR at least once a month - more often if needed.

Your Rights:

- Confidentiality - Information about your DVR case is protected by confidentiality rules. Your counselor will explain those to you.
- Individualized Plan for Employment - You and your DVR counselor will agree on an Employment Plan and make [informed decisions](#) about your job goals and DVR services.
- Cost - DVR services are usually provided at no cost to you.
- Appeals - If you have a problem with DVR services, you can talk to your counselor, a supervisor, a director, or contact the [Client Assistance Program](#) at 800-362-1290 (Voice/TTY).

“assistance for individuals with disabilities” [link](#)

DVR Referral Application

Sign in

Cancel

Find a Job. Keep a Job. Get a Better Job.

Is DVR the right choice for you?



Apply Now

What You Need to Know

- DVR Process & Choices
- Client Assistance Program/Appeals
- Informed Choice

Contact Information

- Email
- (800) 442-3477 (Toll Free)
- DVR Office Locations

Notes

- Video
- Applications
- referral

How to Apply for DVR Services



To apply for DVR services, the applicant or referring person must complete a referral.

Online Referral/Application

Alternate formats, including English, Hmong, and Spanish fillable (Word document) and printable (PDF) forms, are also available.

Referrals can be emailed to the [DVR Email](#).

If you prefer to have referral materials mailed to you, you may contact your [local DVR Office](#).

Career Pathways

Want a new or better job in healthcare, manufacturing, construction or digital technology? Learn more and enroll today in [DVR's Career Pathways](#).

DVR Referral

Referral

This form is voluntary. Please answer all the questions included on the referral. While all the items are not required to submit a referral, DVR does need this information. Not providing some of the information could delay the processing of your referral. Personal information you provide may be used for secondary purposes [Privacy Law, s. 15.04 (1)(m), Wisconsin Statutes].



Legal First Name*:

Preferred First Name:

Middle Initial:

Legal Last Name*:

Social Security Number:

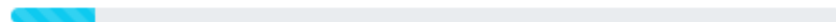
Re-enter Social Security Number

Date of Birth*:

mm/dd/yyyy



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Next »

Referral Process



Home Employers Job Seekers Featured Industries

Google | GOODWD
Qualify for in-demand jobs.
Google Career Certificates

Quick Job Search
Enter a job title - eg. Accountant
Enter your City or Zipcode

Employers 32,732 Resumes
Job Seekers 98,321 Jobs

Post Jobs
Search Resumes
Create/Edit Resume
Search Jobs

Workforce Events
Job Loss
Education & Unemployment
Veteran

Live Chat
Roundtable. Is this livechat or a bot?
You are now chatting with Cindy
Cindy | 10:10 AM
Hello, how may I assist you today?

For information on how data you provide may be used, please see the JobCenterofWisconsin.com Privacy statement located [here](#).
Cindy | 10:10 AM
it is a live chat
Oh cool, that's new from a year ago. How's it going so far? Are you in a job center somewhere with this as new duty? Are you going to the roundtable by chance?

“matty moo”

Notes:

- Livechat feature that links to a Job Service staff person in a center
- Can “browse” on customers computer remotely to assist customers learn site
- New in April

Cindy | 10:14 AM

Yes, it is new. DWD started this in early April. I am in the job center in Menasha. it is a new duty for resource room staff. I am not going to the round table but some of my co workers are.

Powered by eGain

Type your message

Quick Job Search
Enter a job title - eg. Accountant
Enter your City or Zipcode

Live Chat
10:47 AM
About how many folks a day are you talking to? Any questions that stumped you? It's got to be a challenge answering questions for the whole state

Sandra | 10:49 AM
I had one that was an employer that was asking specific questions about posting jobs in JCW and asking how long it took to be able to view them that I was unsure of the answer even though I happen to be biz services as well.

Powered by eGain

Type your message



Directory of Workforce Services

Click on your county to learn what services are available near you.

The safety of our employees and customers remains a priority. Job Centers will continue to follow local safety guidelines and take the necessary precautions.

Virtual Workshops: Sign-up for a virtual workshop to assist in resume writing, interviewing, job search tips, and more.

Employers: Contact your local Business Services Representative to learn about what services your regional workforce system can provide your company.

Partners: Connect with local workforce resources by contacting your local Job Service Director.

Libraries: Did you know you can also access workforce resources at your local library? [Learn more.](#)

Career Planning: Search for career advancement opportunities by searching for trainings, apprenticeships, and jobs by occupation, wage, and education level in sixteen career clusters on the Wisconsin Career Pathways webpage. Or learn about Wisconsin Apprenticeship opportunities by visiting WisconsinApprenticeship.org.

Due to weather conditions your local job center may be temporarily closed. Click on the button below for more information.



“state icon”

Notes:

- link to workshops
- links to services across all titles in each county



Job Center of Wisconsin Virtual Workshop Recordings

Note: Viewing a recorded workshop does not count as a valid work search action.

2023

April

- Job Search Strategies - April 18, 2023

March

- Preparing For a Job Fair - March 28, 2023
- Make Your Own Success - March 21, 2023
- Applications: Do's and Don'ts - March 14, 2023
- The Right Fit - March 7, 2023

February

- Soft Skills Showcase - February 28, 2023
- Cover Letter Vs Letter of Qualification - February 27, 2023
- Applicant Tracking System - February 22, 2023
- Applications: Do's and Don'ts - February 21, 2023
- Computer Basics - February 20, 2023

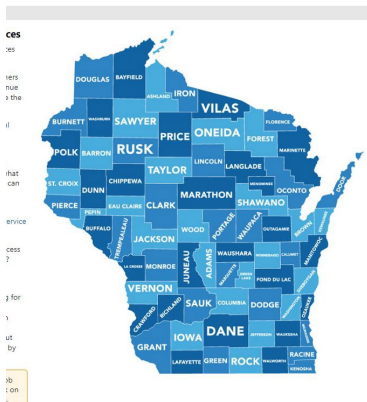
January

- BadgerLink Plus - January 5, 2023
- Are You Ready for Your Interview?- - January 5, 2023
- Transferable Skills - January 4, 2023
- CareerOne Stop - January 3, 2023
- Applications: Do's and Don'ts - January 3, 2023

“recorded workshops”

Notes:

- Recorded workshops do not require registration
- Live workshops do



Portage County Employment and Training Services

Find the services that are right for you:

Job Search Assistance

If you need assistance with resume writing, job applications, interview tips, JobCenterofWisconsin.com registration, or navigating the Unemployment Insurance online system, contact **Job Service**. We also offer workshops and career exploration tools.

Connect with Job Center of Wisconsin Job Service staff:

Email: northcentraljobcenters@dwd.wisconsin.gov
Phone: (715) 261-8700
Website: Job Center of Wisconsin

Program Name/s: Workforce Innovation and Opportunity Act (WIOA) Title III, Wagner Peysler, RESEA, Job Service

Employment Services for Veterans

If you are a veteran or spouse of a veteran who needs assistance finding a job or determining your next career, contact an **Office of Veteran Employment Services** representative. You may be eligible to receive services like employment assessments, resume assistance, job search assistance, introductions to veteran-friendly employers, and referrals to other veteran programs.

Connect with a Veteran Employment Representative:

Name: Nancy Brown
Email: Nancy.Brown@dwd.wisconsin.gov
Phone: (715) 679-5524 or (715) 218-0006
Website: Wisc Jobs for Vets

Program Name/s: WIOA Jobs for Veterans State Grant Program (JVSG), Disabled Veteran Program (DVOP), Local Veteran's Employment Representative (LVER)

Services for Laid Off Workers

If you have recently lost your job, will be losing your job, are a veteran who has recently been released from service, a military spouse, or more, you may be eligible for a variety of services through the **Dislocated Worker Program**. Services may include job search, resume, and interviewing assistance, career exploration and planning, general information on Unemployment Insurance, financial assistance to cover the costs of classroom or on-the-job training, and more. You will be assigned a career planner who will help you develop a plan to get you back to work.

Connect with the Dislocated Worker Program:

Email: WIOA6DW@gmail.com
Phone: (715) 459-3717

Program Name/s: WIOA Title I-B Dislocated Worker Program, Rapid Response

Services for Workers Laid Off Due to Foreign Trade

If you lost your job due to foreign competition, including work being moved outside of the United States, you may be eligible for services including career exploration; training; help with living expenses; wage subsidies for older workers; healthcare assistance information; job search assistance; and relocation allowances through the **Trade Adjustment Assistance Program (TAA)**. A petition must be filed, and U.S. Department of Labor determines if you and your former company are TAA certified making you potentially eligible for these services.

Connect with the TAA Program:

Phone: (888) 258-9966
Email: tra@dwd.wi.gov
Website: Trade Adjustment Assistance Program

Program Name/s: Trade Adjustment Program (TAA) a WIOA Partner Program and works with Trade Readjustment Allowances (TRA) UI Program

Adult Educational Programs

If you need assistance getting your high school diploma, GED, a better understanding of English, improving your reading skills, or increasing your computer skills, the **Adult Education and English Language Learning program** can help. Other services or areas of learning include workplace preparation activities, integrated education and training, civics, worksite literacy programs, family literacy, and instruction for institutionalized individuals.

Connect with the Adult Education and English Language Learning Program:

Email: abelab@fvtc.edu
Phone: (920) 993-5210
Website: Fox Valley Tech GED/HSED

Email: abelab@fvtc.edu
Phone: (920) 787-3319
Website: Fox Valley Tech - Wautoma

Email: LINK@mstc.edu
Phone: (715) 342-3129
Website: Mid-State Technical College

Email: cpc@ntc.edu
Phone: 715-803-1152
Website: Northcentral Tech College Prep Center

Program Name/s: WIOA Title II Program, Adult Education and Family Literacy Act Program, English Language Learner Program, Adult Education and English Language Learning Program, ESL and College Readiness, ESL Program

Employment Services for Individuals with Disabilities

If you have a disability that is preventing you from meeting your employment goals, contact the **Division of Vocational Rehabilitation (DVR)**. We help people with disabilities find a job, keep a job, or get a better job by working with you, Wisconsin employers, and other partners.

Email: dvr@dwd.wisconsin.gov
Phone: (715) 261-8760 or (800) 469-0917
Website: Division of Vocational Rehabilitation

Program Name/s: WIOA Title IV, DVR, Vocational Rehabilitation, Pre Employment Transition Services

Extensive Career and Training Services

If you need individual help to find employment, improve your earning potential, or have been out of the workforce for a while, you may be eligible for a variety of services, including job search and placement help, career counseling, financial assistance to cover the costs of classroom or on-the-job training, and more with the **Adult Program**. Contact a career planner to learn if you are eligible.

Connect with the Adult Program:

Email: nstachurski@fsc-corp.org
Phone: (715) 422-5011
Website: Forward Service Corporation WIOA

Program Name/s: WIOA Title I-B Adult Program, WIOA Program

Services for Youth and Young Adults

If you are between the ages of 14 and 24, you may be eligible for the **Youth Program**. This program can help you reach your educational and employment goals to have a successful start to your career.

Connect with the Youth Program:

Email: nstachurski@fsc-corp.org
Phone: (715) 422-5011
Website: Forward Service Corporation WIOA

Program Name/s: WIOA Title I-B Youth Program, WIOA Program, E3 Works!

Additional Employment Services for Parents

If you're a parent in need of services to help you prepare for, find, or keep a job, the Department of Children and Families has programs that may help.

Connect with employment services near you:

Website: Employment Services for Parents

Program Name/s: Wisconsin Works (W-2), Transform Milwaukee Jobs (TMJ), Transitional Jobs (TJ), Job Access Loans (JALs)

"Portage County"

Physical Job Center Locations

Marathon County Job Center
731 N. 1st Street Suite 4000
Wausau, WI 54403

Telephone: (715) 261-8700
TDD/TTY: 711

Hours:
Monday: 8:00 am - 4:00 pm
Tuesday: 8:00 am - 4:00 pm
Wednesday: 8:00 am - 4:00 pm
Thursday: 8:00 am - 4:00 pm
Friday: 8:00 am - 4:00 pm
Saturday: Closed
Sunday: Closed



WEBSITE



EMAIL

Wisconsin Rapids Job Center
320 W Grand Ave., Suite 102
Wisconsin Rapids, WI 54495

Telephone: (715) 679-5614
TDD/TTY: 711

Hours:
Monday: 8:00 am - 4:00 pm
Tuesday: 8:00 am - 4:00 pm
Wednesday: 8:00 am - 4:00 pm
Thursday: 8:00 am - 4:00 pm
Friday: 8:00 am - 4:00 pm
Saturday: Closed
Sunday: Closed

*Closed 12:00 - 12:30 pm



WEBSITE



EMAIL

Marshfield Job Center
211 East Second Street, Suite 123
Marshfield, WI 54449

Telephone: (715) 321-1011
TDD/TTY: 711

Hours:
Monday: Closed
Tuesday: 9:00 am - 3:00 pm
Wednesday: 9:00 am - 3:00 pm
Thursday: 9:00 am - 3:00 pm
Friday: Closed
Saturday: Closed
Sunday: Closed

JCW Registration & My Account

Update your Contact Information/Military Information
This information is used by JCW for our communication with you.

* First Name: Art
Middle Initial: []
* Last Name: Vandalay
* Email Address: art@vandalayindustries.com
* Address 1: 1211 Main St
Address 2: []
* City: Racine
* State: Wisconsin
* Zip Code: 53402
* County: Racine
[Address Check]
* Phone Number: 262-956-6906

JCW updates (cont')

* Have you attended a Transition Assistance Program (TAP) Workshop within the last 3 years? Yes No
TAP course attended date: []

* Have you received a DD214 form? Yes, discharged Yes, retired No

* Service duty start date: 09/02/1982
* Service duty end date: 07/20/1995
* Character of discharge: Honorable
* Do you have a VA rated service-connected disability? Disabled(0%)
* Were you released from active duty because of a service-connected disability? Yes No
* Branch of service: Air Force
Rank: Technical Sergeant
Military occupation title/specialty: 275X0

JCW updates (cont')

* Have you been unemployed for more than 27 total weeks within the last year? Yes No
 Determine household income level.
* 6-month Income: []
* Number of persons in household: []
* County of Residence: Racine
* Are you currently incarcerated or have you ever been released from incarceration? Yes No
* Are you the spouse of a veteran? Yes No
* Are you the spouse of an active duty service member? Yes No
 I do not want employers to view my military status.
 I do not want to receive email updates from Job Centers and the Department of Workforce Development.

After updates in JCW are complete

Home Employers Job Seekers Featured Industries

My JCW

Welcome Napoleon, to My JCW, your personalized view of Job Center of Wisconsin. You last visited us 7/26/2022 6:24:15 PM.

Great News!! Based on your responses in the registration process you are eligible to receive additional employment services. Someone from the Office of Veterans Employment Services will be reaching out to you to discuss your needs. They have a team of veterans with great relationships with many local companies that can help you find employment.

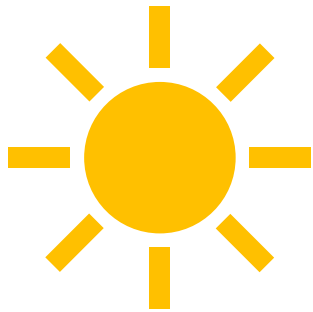
Current Status / Dashboard

“Veterans eligibility”

Notes:
Automates identification of veterans eligible for services from DVOPs



Moment of Pause



Access.wisconsin.gov

The screenshot shows the top navigation bar with the word "ACCESS" on the left and "Help Español Lo" on the right. Below the navigation bar is a large circular image of a smiling family (a man, a woman, and a young child). To the left of the image, the text reads: "ACCESS connects you with the help you need when you need it." Below this is a sub-heading: "Need help getting health care coverage, paying for groceries or child care costs, finding a job, or building your career skills?" followed by a paragraph: "With ACCESS, you can apply for and manage your state of Wisconsin benefits and programs in one place, at any time." Below the text are two buttons: a green "Apply now" button with the subtext "Finish an application" and a white "Log in" button with the subtext "Create an account". At the bottom of the page, there are four icons in a row, each representing a different service area: a checklist, a search icon, a gear, and a refresh/circular arrow icon.

ACCESS

Help Español Lo

ACCESS connects you with the help you need when you need it.

Need help getting health care coverage, paying for groceries or child care costs, finding a job, or building your career skills?

With ACCESS, you can apply for and manage your state of Wisconsin benefits and programs in one place, at any time.

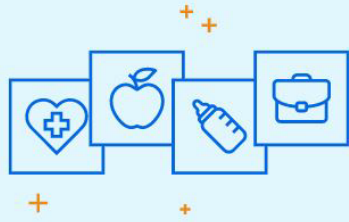
[Apply now](#)
Finish an application

[Log in](#)
Create an account

“Foodshare, Wisconsin Works, Medicare....”

Note:

- portal to services through Department of Health Services and Department of Children and Family Services



Wisconsin has many programs that can help you and your family.

Help getting health care

Wisconsin Medicaid provides health care coverage, long-term care, and other services for people of all ages. There are many different Medicaid programs, such as BadgerCare Plus.

Learn about Wisconsin Medicaid

Help with child care costs

The Wisconsin Shares Child Care Subsidy Program helps families pay for child care so parents and caretakers can work, go to school, or get training.

Learn about Wisconsin Shares

Help buying food

FoodShare, Wisconsin's version of the Supplemental Nutrition Assistance Program (SNAP), helps people with limited money buy the food they need for good health.

Learn about FoodShare

Help finding a job or building skills

Wisconsin Works (W-2) provides employment preparation services, case management, and cash assistance to parents and pregnant women.

Learn about W-2

Are you a community partner, provider, or employer?



Log in as a Community Partner

Community-based organizations can use ACCESS to help others with their benefits and programs.



Log in as a Provider

Hospitals and providers can use ACCESS to temporarily enroll others in programs so they can get health care coverage.



Log in as an Employer

Employers can use ACCESS to report information about the health insurance that their business or organization provides.

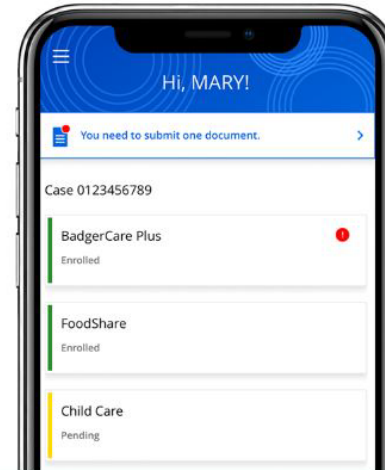
Note:

- Specific features for "partners"

Manage your benefits on the go with the MyACCESS mobile app.

MyACCESS is a simple and convenient way to manage your benefits right from your smartphone. It's free, easy to use, and just a tap away!

- See the programs you're enrolled in and when your next renewal is due.
- Get reminders about actions you need to take or documents you need to submit.
- Submit documents and track their status in real time.



“app option”

Need help? Visit [Help Center](#)

Contact us

Website support: 800-362-3002

Health care and FoodShare enrollment support

Wisconsin Shares Child Care Subsidy Program support

Wisconsin Works (W-2) support

Helpful links

[ForwardHealth program resources](#)

[Child care resources](#)

[Find a free or low-cost clinic](#)

[Employment services for parents](#)

Wisconsin Department of Children and Families

Home How do I... I Am Assistance Programs Child Care Protecting Children DCF Partners Start Typing to get Search Suggestions

Parent	Child Care Provider	Teen or Young Adult
Adoptive Parent	Partner Agency Worker	Homeless
Foster Parent	Employer or Business	Father

Supportive Services

Find an Agency

For Parents

For Agency Partners

Employment Services Home

Wisconsin Works (W-2)

Transform Milwaukee Jobs (TMJ)

Transitional Jobs (TJ)

Job Access Loans (JAL)

Refugee Services

Supportive Services

[Find an Agency](#)

For Parents

For Agency Partners

For Researchers

Employment Services for Parents



Wisconsin offers several programs and services to help parents prepare for and find employment.

Wisconsin Works (W-2)
Helps parents prepare for work

Transform Milwaukee Jobs (TMJ)
Connects workers with employers in the Milwaukee area

Transitional Jobs (TJ)
Connects workers with employers in certain areas of the state

Job Access Loans (JALs)
Can help cover expenses for getting or keeping a job

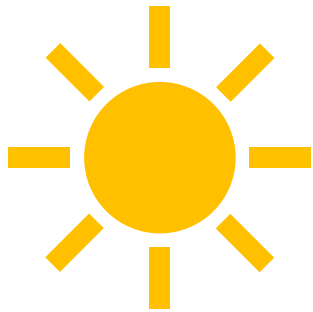
“public support to work”

Notes:

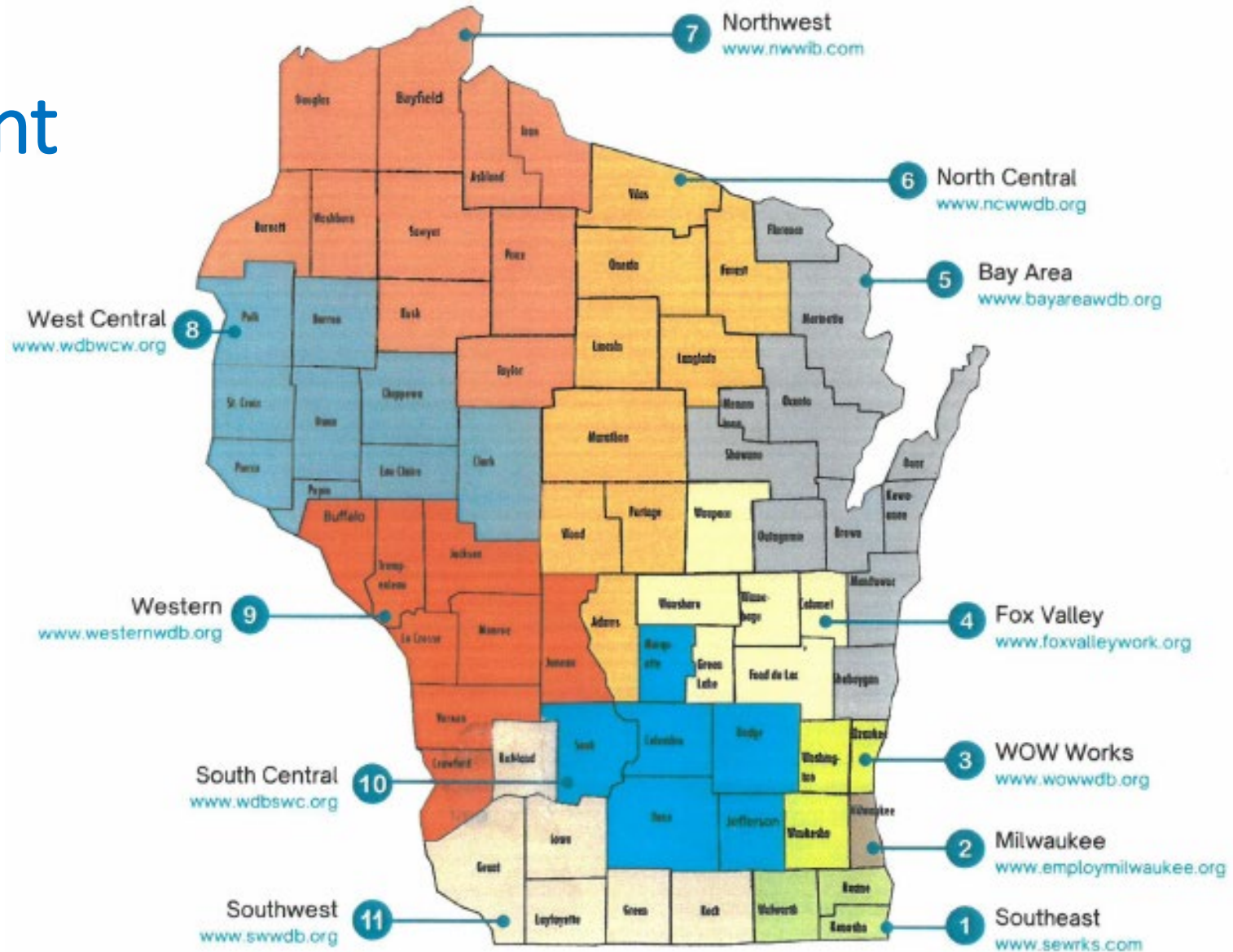
- Description of programs
- Information for partners specifically



Moment of Pause



Workforce Development Areas WDAs



Local Examples

LinkedIn profile for Southeastern Works. The header image features the text "IT'S A VIRTUAL WORLD AND WE'RE HERE TO HELP!" and the Southeastern Works logo. The profile name is "Southeastern Works" with a description: "Southeastern Works, is the SE WI Workforce Board serving Walworth, Racine & Kenosha counties workforce needs." It shows 289 followers and buttons for "Following", "Visit website", and "More".

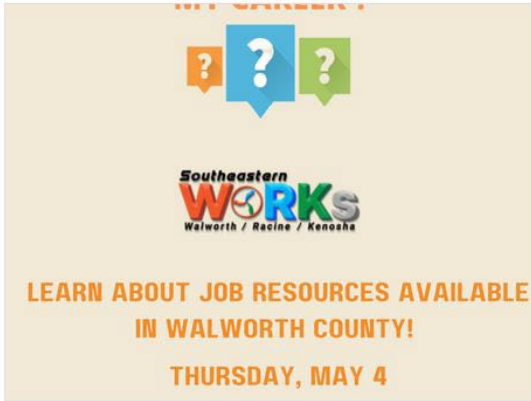
Facebook profile for Southeastern Works. The header image is identical to the LinkedIn profile. The profile name is "SE Wisconsin Employment Central" with 1.9K likes and 2K followers. It includes a "Learn More" button and navigation tabs for "Intro" and "Featured".

“across social media”

Notes:

- Includes QR codes such as for hiring events
- Links to external software (JotForm) for applications for service

Instagram profile for se_wi_works. The profile name is "se_wi_works" with 142 followers and 83 following. The bio reads: "Southeastern Works Local service Bridging the gap between employers and job seekers linkin.bio/se_wi_works". The grid shows several posts: a "JOIN US: RACINE ROADBUILDING TRAINING PROGRAM" with a QR code, a "Your Future Kroger Fulfillment Center In-Person Hiring Event" with a QR code, a "CUSTOMER SERVICE REPRESENTATIVE" job listing with a \$15.00 HOUR wage, and a "JUMP START MY CAREER?" post. Other posts include "addition to our team?" and "ADMIN/OFFICE HELP Paralegal Training!".



kbusateri
3 days ago · 0 min

WIOA CAN JUMP START YOUR CAREER - THURSDAY, MAY 4TH - 6PM - MATHESON...

1 view 0 comments 1 ❤️



kbusateri
3 days ago · 5 min

Job Center of Wisconsin (JCW) weekly job postings. Kenosha, Racine & Walwort...

Kenosha County Weekly Job Postings *Please go to www.jobcenterofwisconsin.com to view available jobs. 04/21/2023 WISCONSIN EARLY...

8 views 0 comments



Southeastern Works
289 followers
1h · 🌐

A rewarding career is waiting for YOU at St. Croix Hospice!!
Visit <https://lnkd.in/gWBqkcpq> and apply today!
[#stcroixhospice](#) [#caringforothers](#) [#caringforourcommunities](#)



ST. CROIX HOSPICE NOW HIRING!

Nurse Practitioner	RN	LPN
CNA	Social Worker	Music & Massage Therapists
Business Development	Chaplain	Coordinator/Scheduler

8CH1343

SCAN TO APPLY
or visit stcroixhospice.com/careers

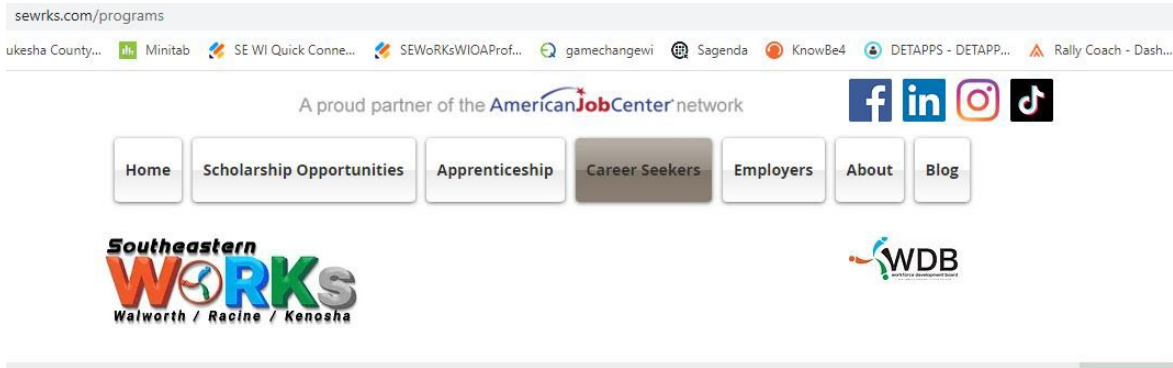


Southeastern WORKS
Walworth / Racine / Kenosha

A proud partner of the **American Job Center** network

Industrious Wisconsin Workforce Development Board is an equal opportunity employer and service provider. If you have a disability and need assistance with the information provided on this page, please contact the Service Center at 1-800-342-8226. To request information in an alternate format free of charge, including language assistance or translation of the information, please contact us at 531.025.4938.

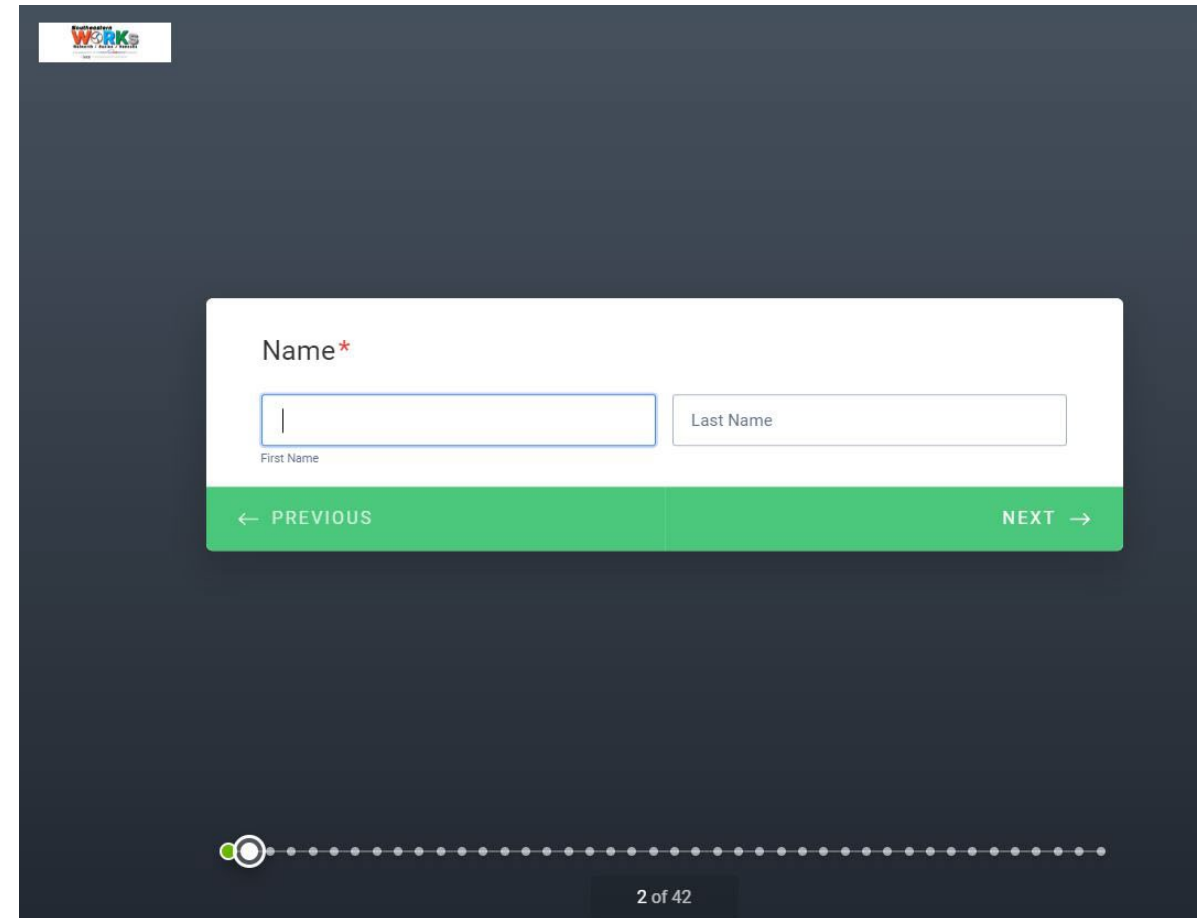
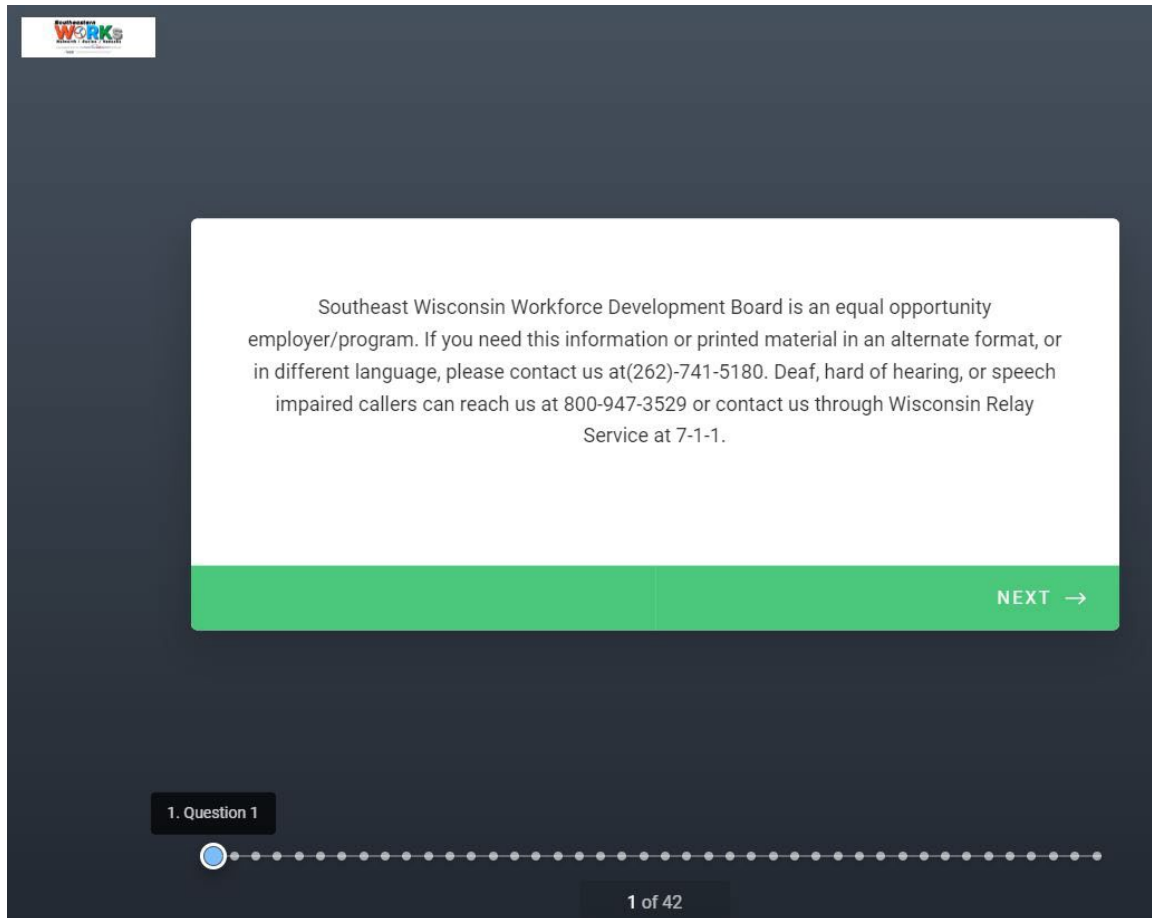




“Application for services”

Notes:

- in an approach by Literacy Services, daisy chained next steps are used to avoid losing folks. Online appointment scheduling as last step.



Lift Wisconsin legaltuneup.org

English Español

LEGAL TUNE UP
WISCONSIN

Sign In

FREE help for Wisconsinites with common legal needs

Use Legal Tune Up to find out what legal problems you can fix without paying for a lawyer.

- Removing Criminal Records
- Child Support
- Suspended Driver's License
- *And more...*

Start

Supported by **LIFT WISCONSIN**
Legal Interventions for Transforming Wisconsin



“Driving Records and Legal Issues tool”

Notes:

- App to check help clear driving records

How it Works

Legal Tune Up checks public data to see if you can:

- Reinstate Driver's Licenses
- Remove Eviction Records



Remove Criminal Records

← Start Over

Your Results: Beth Workforce OSO

Use the links below to quickly see all of the ways Legal Tune Up can help you.
Or, scroll slowly to the bottom to make sure nothing is missed.

Your removable records

Your driver's license issues

Resources



Court criminal records

No removable records found

These are records that anyone, including potential employers and landlords, can see on Wisconsin's Circuit Court Records ("CCAP") database.



State background check records

These are criminal records, including arrests that anyone, including potential employers and landlords can see from the Wisconsin Department of Justice ("WORCS").

Create account

[What is the difference between these records?](#)

Your driver's license issues



Unable to Complete Search

Please update your information to match your driver's license, and try again.

Resources



Employment and training

Get connected with personalized employment and training assistance

Learn More

“Process is quick”

Notes:

- Links to resources
- “Employment and Training”



The Center for Patient Partnerships' Health Justice Clinic

Student advocates provide advocacy services in the Health Justice Clinic to people in Wisconsin facing life changing health events, health-related legal issues arising from the COVID pandemic, and those seeking gender affirming health care.

Learn More



Criminal record *Tune Up Tips*

Learn more about criminal record removal in WI

Learn More



Driver's License Reinstatement *Tune Up Tips*

Learn more about how to reinstate a license in WI

Learn More

Coming soon



Help with child support orders

Source: WI DCF

COMING SOON



EMPLOYMENT & TRAINING

Get connected with personalized employment and training assistance



Takes less than 5 minutes



Will connect you with personalized assistance via the Employment and Training Association



No cost to you

[Get started](#)

Question 2 of 5

Employment Information

Are you currently employed?

Yes, I am employed

No, I am unemployed

If yes, are you employed part or full time?

Part time

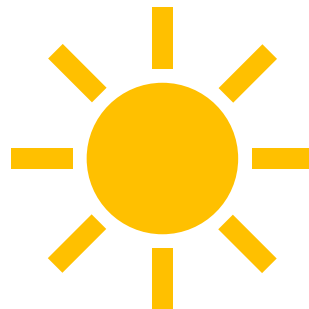
Full time

Are you receiving or have you ever received unemployment benefits?

Yes

No

I don't know



Question 3 of 5

What jobs might interest you?

Check all that apply

Construction Apprenticeship Programs (Carpentry, Plumbing, Steam Fitting, Electrical)

Health Care Industry (CNA, LPN, RN)

Manufacturing

Bio-Technology

IT

Transportation (Over the Road, Passenger)

Food Service Industry (Baking, Servsafe, Sous Chef)

Hospitality

Customer Service

Office / Clerical

Accounting

Question 4 of 5

Profile Information

(Optional) This will help us find resources most applicable to you.

Select your age range

55+

Select your education level

Bachelor's degree

Select your race

White

Do any of these apply to you?

Next



All done!

Your request has been sent!

Thank you for your interest in finding a job or in job training. Someone from the Employment and Training Association will contact you within 48 business hours. If you do not hear from someone you can call EATA at (608) 333-5104 or send an email to tuneup@liftwisconsin.org.

If you provided your email, a confirmation will be sent to you. If not, you may wish to print this page.

Back to your results



The Workforce Development Board in Milwaukee County

Earn & Learn
A paid summer work experience for Milwaukee youth.

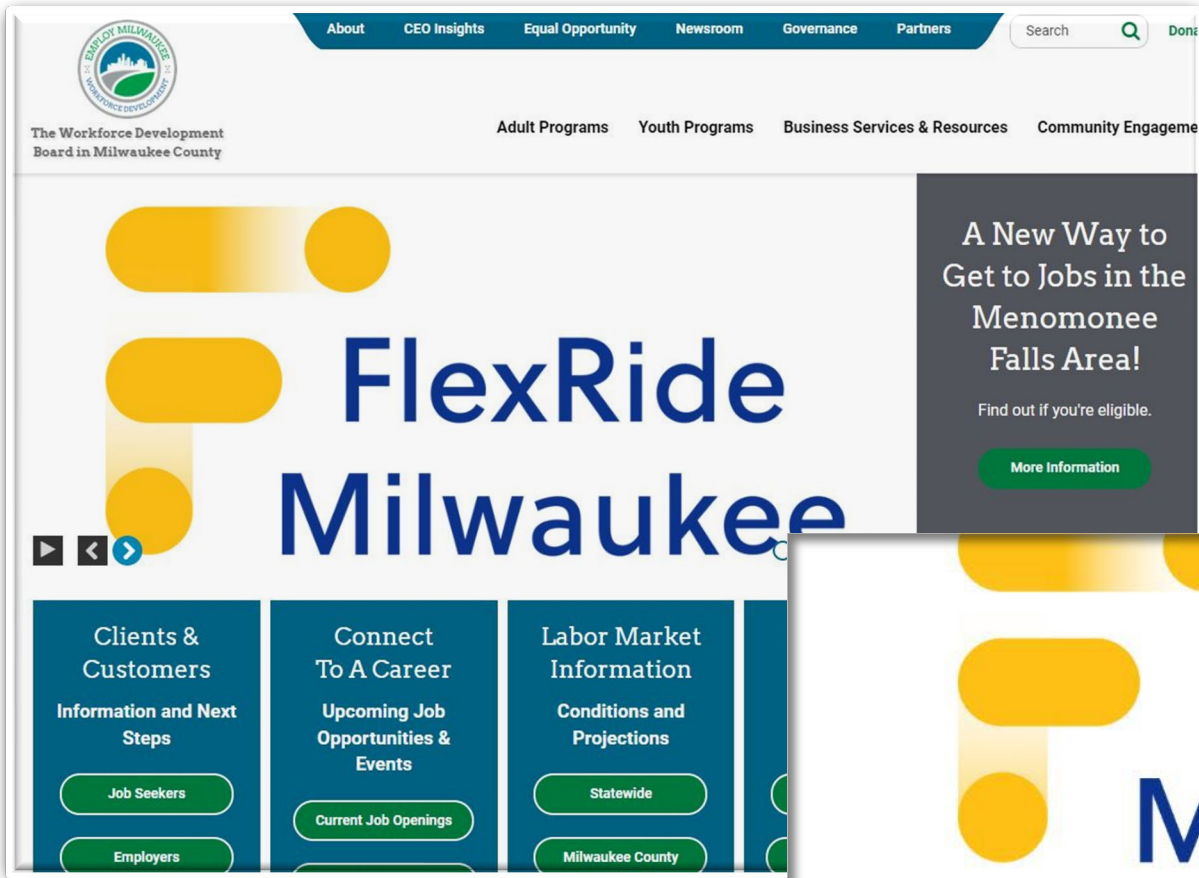
Every Career Starts With a First Job.

Earn & Learn introduces youth to the world of work and helps them develop critical skills for success.

[More information](#)

“Employ Milwaukee”

<p>Clients & Customers</p> <p>Information and Next Steps</p> <p>Job Seekers</p> <p>Employers</p>	<p>Connect To A Career</p> <p>Upcoming Job Opportunities & Events</p> <p>Current Job Openings</p>	<p>Labor Market Information</p> <p>Conditions and Projections</p> <p>Statewide</p> <p>Milwaukee County</p>	<p>Local Talent Initiatives</p> <p>Attract, Retain, Develop</p> <p>Talent Development</p> <p>Workforce Innovations</p>	 <p>Workforce Events Calendar</p>
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“transportation app”

Notes:

- Works like Uber
- How to videos
- maps

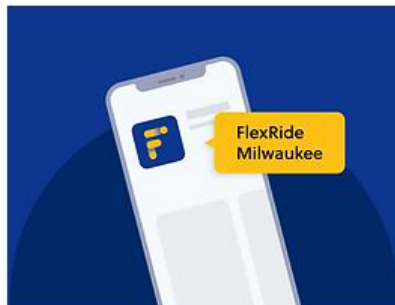


Changes Coming to FlexRide Milwaukee April 17th. [Click Here](#) for More Details.

“It’s been nothing but positive. I would suggest it to anybody.”

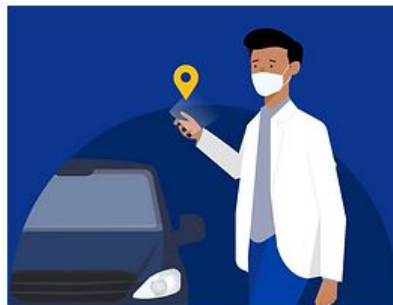
Create an Account

From a mobile device, download the FlexRide Milwaukee app from the [App Store](#) or [Google Play Store](#). * Follow the steps to sign up. Click [here](#) to view a how-to video.



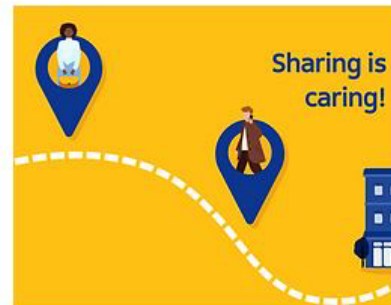
Book a Ride

Enter your pickup and dropoff locations then choose the ride option that works for you. Be sure to tap the Wheelchair icon if you need an accessible vehicle! Click [here](#) to view a how-to video.



Meet Your Driver

Check the app to find out exactly where to meet the vehicle, which may be a short walk from the address you gave us.



How it works:

FlexRiders can travel to/from anywhere in the **Neighborhood Zone** to/from anywhere in the **Employment Zone** with one low fare. That ride is free if you are riding between **Employment Zones** and designated **Transit Hubs**.

- Adult one-way fare: \$3
- All rides to/from **Transit Hubs**: FREE
- All rides from 11:30 pm - 4:30 am: FREE

Payment Methods

You can pay by adding a credit or debit card to your account. Cash customers can use a prepaid debit card or purchase vouchers at one of these locations:

1. MCTS System Administrative Building

Hours: 8:00 am - 4:30 pm, Monday through Friday

2. MCTS System Fond Du Lac Station

Hours: 24 hours a day, 7 days per week

3. MCTS System Kinnickinnic Station

Hours: 24 hours a day, 7 days per week

Service Hours

24 hours/day, starting each week at 10:00 pm Sunday through 2:00 am Saturday.

Accessibility

Wheelchair accessible vehicle available upon request.

Questions on how to use the service?

Visit our [Frequently Asked Questions \(FAQ\)](#) page.

Get in touch!

Email: support-milwaukee@ridewithvia.com

Phone: (414) 667-7433

Fares and Zones



Note:

- Routes are expanding





“podcasts”

Employ Milwaukee Podcast

Milwaukee's workforce development ecosystem constantly adapts to change as it responds to economic disruptions, new technologies, socioeconomic disparities, and now the impact of a global pandemic. Over the next decade, change will be even more dramatic, opening a whole new spectrum of possibilities around the notion of work and what both workers and employers need to be successful. Each month, join Chytania Brown, President & CEO of Employ Milwaukee, along with workforce partners from the public and private sectors, as they discuss insights, trends, challenges, and solutions. If you want to learn more about the opportunities we can embrace to ensure equity, expand job readiness, and catalyze collaboration among stakeholders, this podcast is for you.

The image is a screenshot of a podcast player interface. At the top left is the 'Workforce Insights' logo. To its right is a play button icon and the text 'WORKFORCE INSIGHTS WITH EMPLOY MILWAUKEE'. Below this is the title of the current episode: 'E29: Changing the Game for Diverse Talent in Milwaukee: With Bucks DEI Manager Jakeim Jackson-Bell'. The player includes a progress bar with a playhead at 00:00:00 / 00:19:44, and various control icons like back, forward, and volume. Below the player is a list of episodes, each with a play button icon, the episode title, duration, and date. The episodes listed are:

- E29: Changing the Game for Diverse Talent in Milwaukee: With Bucks DEI Manager Jakeim Jackson-Bell (00:19:44, 04/21/2023)
- E28: Changing the Narrative: The Benefits of Reentry Employment Services (00:30:28, 03/16/2023)
- E27: Boys & Girls Clubs of Greater Milwaukee: Empowering Youth to Reach Their Full Potential (00:25:53, 02/22/2023)
- E26: Advancing Inclusive Economic Recovery (00:24:18, 01/17/2023)
- E25: A New Year's Message from Chytania Brown (00:08:18, 12/28/2022)
- E24: Supporting the Growth and Sustainability of Small Businesses

Career Connections

Home > Campus Life > Career Connections

Dedicated to Your Success

It's not enough to simply get a degree – it takes strategy and effort to position yourself for long-term career success. WCTC's Career Connections can help, whether you're still exploring career directions, searching for the perfect internship or prepping for that big job interview.

[Career Connections Resources >](#)

CONTACT INFORMATION

OFFICE HOURS

WCTC Career Connections

careers@wctc.edu

[262.695.7848](tel:262.695.7848)

College Center,
Room C-021

[QUESTIONS? ASK WCTC CHATBOT](#)

“technical colleges”

Career Connections: Home


Search this Guide Search

- Home
- Career Exploration
- Job Search & Interviewing
- Resumes & Cover Letters
- Internships
- Recommended Websites & Resources
- Faculty Resources
- Career Connections Courses
- Employer Visits & Job Fairs
- Virtual Workshop Links
- Schedule an Appointment
- Give Us Your Feedback



Welcome to the Career Connections' Resource Guide! Career Connections focuses on providing career resources. Career development and internship experts offer the most current tips and techniques to empower job seekers in the to secure a meaningful career or work experience.

Virtual Workshops



Career Connections offers **virtual** and **on-demand** workshops! We are happy to provide valuable career and job search learning opportunities.


What's New in Career Connections?

The Computer Literacy Lab is Open!

Acquire new computer skills or brush up on existing skills at the Computer Literacy Lab, now located at the **WCTC - Waukesha campus!** Tutorial software is available on a variety of software applications so you can learn at your own pace. Instructors are available for assistance, if needed. The



On-Demand Workshops



Watch these recorded workshops to experience the topics in the comfort of your own home! Links to additional resources are also provided.

- [After Age 55+ Job Search Strategies](#)
- [Career Exploration](#)
- [Interview Skills](#)
- [Job Fair Readiness](#)
- [Kickstart Your Career](#)
- [LinkedIn For Job Seekers](#)
- [College Transfer Fair Prep](#)

Online Workshops



The online, interactive workshops are self-paced allowing participants to start/stop at any point. Links to additional resources are provided with each workshop.

- [Career Exploration Online Workshop](#)
- [Ace The Interview Online Workshop](#)
- [Resume 101 Online Workshop](#)
- [Computer Literacy Online](#)
- [Creating Meaningful Professional Connections](#)
- [Email & Online Job Application Techniques](#)
- [LinkedIn Online](#)

Contact Us

262.695.7846
 careers@wctc.edu - Main e-mail
 HireTalent@wctc.edu - Recruit WCTC Talent

Hours
 Monday - Thursday
 8:00 a.m. - 4:30 p.m.
 Friday
 8:00 a.m. - 4:00 p.m.

Location
 Pewaukee Campus
 College Center, Room C-021
 800 Main Street, Pewaukee, WI 53072

Your Feedback is Appreciated
 Click here to take a short survey

the possibility of hiring you.

- [Job Fair Readiness Workshop: On-Demand](#)

Upcoming Employer Visits in the HUB

Employer recruiting events are held in the College Center - HUB from 10 am to 1 pm throughout the fall and spring semesters.

Stop by to speak with a representative to learn about the company and what positions they are recruiting for! Click [HERE](#) to view the Events page on the WCTC website and view the upcoming employer visits.

Prepare for a job fair:

Need help with your resume? Attend a **Virtual** workshop offered by Career Connections:

- [Resume 101](#) - online workshop (self-paced)
- [Resume Review](#) – do you have a resume that needs feedback? Schedule an appointment for a 20-minute review, call 262.695.7848.

Resume Questions? Email: careers@wctc.edu

Job Fair Prep!



How to Work a Job Fair

Companies send recruiters, human resources staff, supervisors or current employees to the fair for the purpose of:

- Marketing their company
- Establishing a pool of applicants
- Pre-screening applicants for interviews
- Interviewing

Your goal is to make positive contacts with potential employers.

Success Begins Before the Event

- **Research companies** who are participating in the fair.
- **Create a priority list** of the employers to visit. A map of employer booths may be provided the day of the fair and may be available online earlier.
- Prepare a one minute "**elevator pitch**" to introduce yourself to the company representatives to demonstrate:
 - that you know something about the company
 - why you're interested in working for them

Recommended Website Links



[Job Search Boards](#)

[Resume Resources](#)

[Career Planning](#)

[Continuing Education](#)

[Employment Assistance Programs](#)

[Executive/Management/HR](#)

[Government/Higher Education Jobs](#)

[Job Search Networking Resources](#)

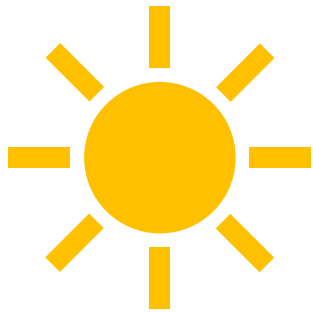
[Salary and Labor market Information](#)

[Wellness Resources](#)

[Additional Helpful Resources](#)



Tablet Technology



Solutions for working with Deaf & Hard of Hearing Individuals

Language Line - Insight

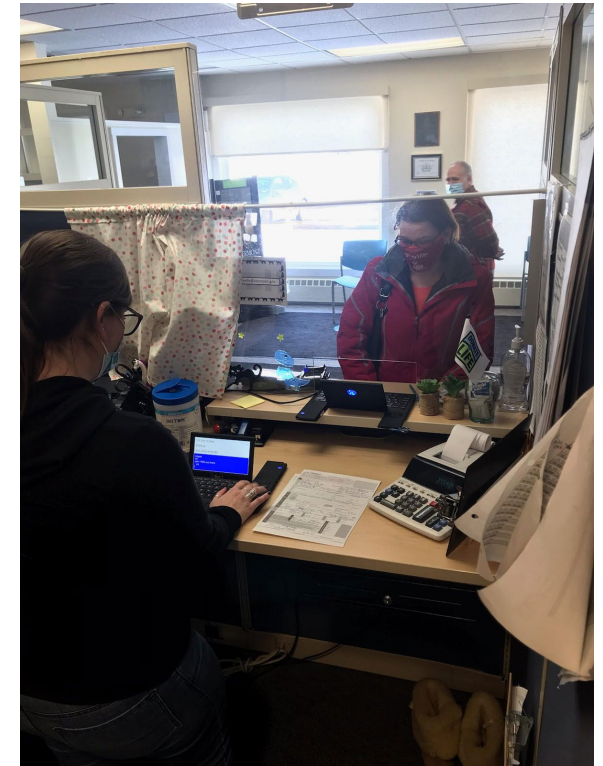
- <https://www.youtube.com/watch?v=n5Rde5dTh1Q>
- American Sign Language on-demand
 - \$4.95 video - \$3.95 audio
- Device specific
 - Job Center
 - Job Service
 - Title I Services
 - Rapid Responses
 - OSO
 - Workforce Development Board



UbiDuo

- Two-way communication for those who are deaf or hard of hearing
- Face to face
 - Front desks
 - Job Fairs
 - Individual meetings
- Expensive/Inexpensive
 - **ebay** – extremely reasonable

Providing Access: UbiDuo



Solutions for those who speak other
languages

Poliglu

- Two-way conversation in 36 languages
- Have a real time conversation with anyone on this planet

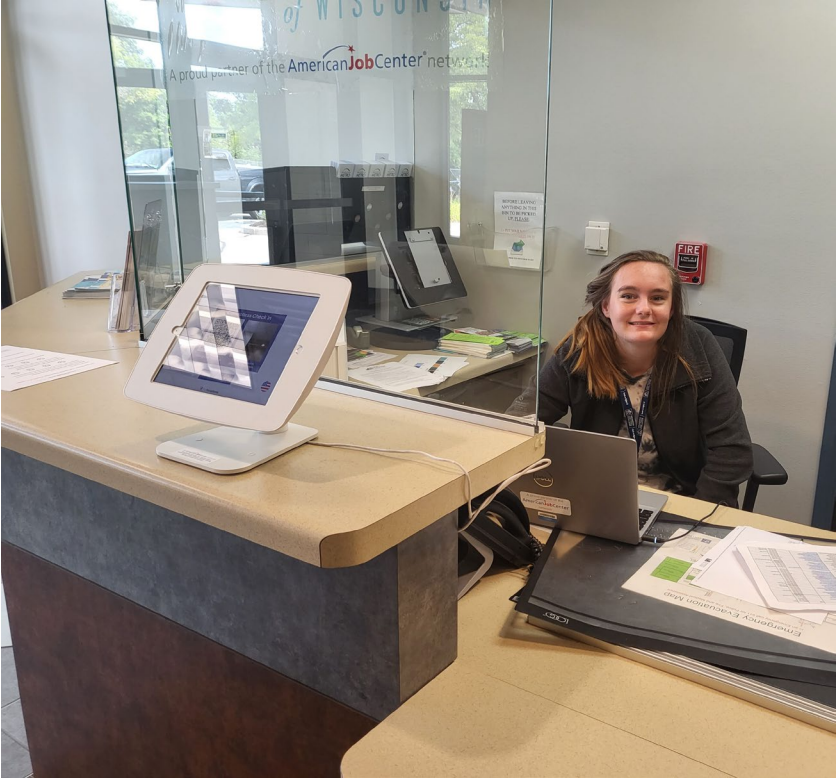
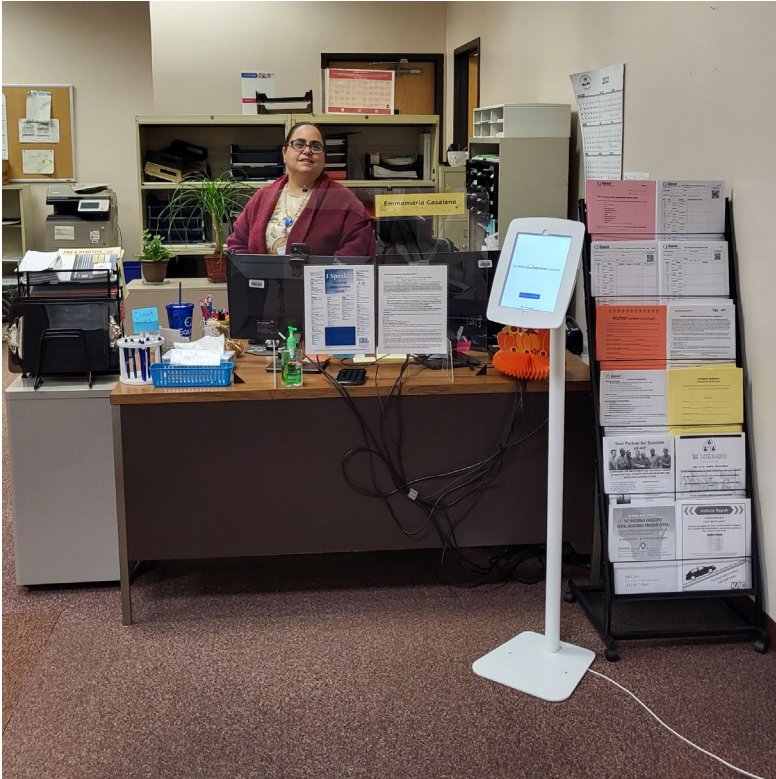
-  \$78

- <https://www.youtube.com/watch?v=NeWJY6F5GqA>

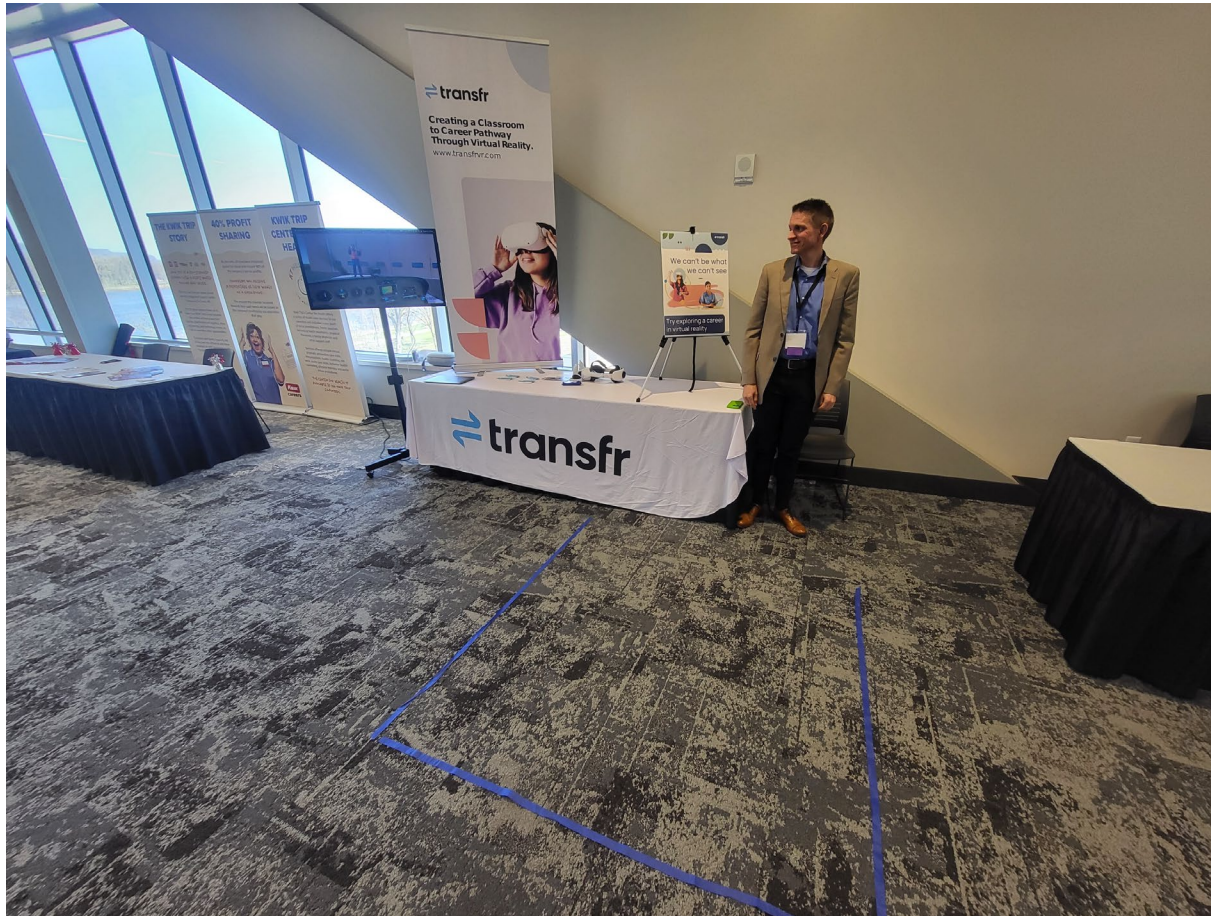


Used for Sign in at Job Centers

“The Receptionist”



Virtual Reality for Training

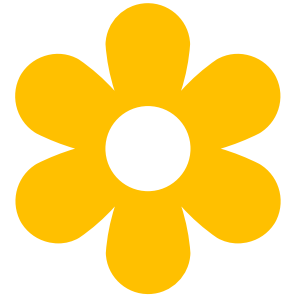


“transfer”

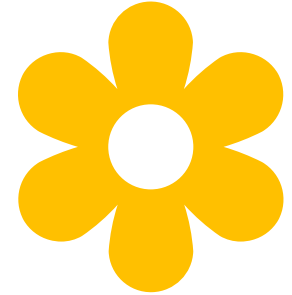
Notes:

- Training on skills specific to industry
- Career exploration
- Meet Ryan

Quick pitches of
something you use or
know about?



Please take a hot second to offer feedback



Beth Norris, bnorris1@wctc.edu 414 840 5342
Julie Enloe, enloe@eata.org (608) 242-7482